



# DAUPHIN COUNTY P E N N S Y L V A N I A

DEPARTMENT OF  
MENTAL HEALTH / AUTISM / DEVELOPMENTAL PROGRAMS

100 CHESTNUT STREET, 1<sup>ST</sup> FLOOR  
HARRISBURG, PA 17101  
(717) 780-7050  
(717) 780-7061 FAX

**BOARD OF COMMISSIONERS**  
JEFF HASTE, CHAIRMAN  
MIKE PRIES, VICE CHAIRMAN  
GEORGE P. HARTWICK III, SECRETARY

**CHIEF CLERK/CHIEF OF STAFF**  
CHAD SAYLOR

**DIRECTOR OF HUMAN SERVICES**  
RANDIE YEAGER

**HUMAN SERVICES SOLICITOR**  
FREDRICK W. LIGHTY, ESQUIRE

**MH/A/DP ADMINISTRATOR**  
DANIEL E. EISENHAUER

## DAUPHIN COUNTY

### MATP POLICIES AND PROCEDURES

#### TABLE OF CONTENTS

#### **2007**

- 07-01 MATP Incident Reporting and Management
- 07-02 Dauphin County MATP Provider Monitoring
- 07-03 MATP Provider Driver Clearances and Training
- 07-04 MATP Least Costly & Most Appropriate Transportation Services
- 07-05 MATP Urgent Care Transportation
- 07-06 MATP Consumer Sanctions
- 07-07 MATP Consumer No Show rev 2/9/17
- 07-08 MATP Complaint Process
- 07-09 MATP Safety Guidelines
- 07-10 MATP Consumer Information, Education, and Outreach

#### **2008**

- 08-01 MATP Quarterly Reporting

#### **2011**

- 11-01 MATP Eligibility and Monthly Trip Report Data Quality Requirements

#### **2018**

- 18-01 MATP Eligibility Verification and Trip Coordination