#### **GETTING OUT- TABLET ACCOUNTS**

Inmates will be permitted to use the tablet in their cell but there is no guarantee on the signal strength. The strongest signal strength will be in the dayroom area.

### How to Log into a Tablet:

- 1. Enter your first pin. (DCP Number)
- 2. Hold the tablet in a manner that your face is visible in the screen.
- 3. Once the log in button is green, hit the log in button.
- 4. Enter your second pin (6 Digit TID Number)
- 5. Read the disclaimer and hit agree to use the tablet. Or hit disagree and go back to the login screen.

## **Tablet Profiles Available**

### Free Profile: No cost to inmate.

- Receive account information (Tablet Balance)
- Contact list of family and friends who created an account to message an inmate.
- Facility Info File will have prison information.
- Commissary Ordering.
- Books (As listed)
- Khan Academy (Educational App)
- PREA info.
- Health Notices
- Facility Messages

# Phone Profile:

• ICMV phone dialer will allow inmates to use the tablet to make phone calls. Must use earphones.

Standard Profile: Cost is \$0.05 cents per minute of usage.

- \*Inmate may use multiple apps at the same time (i.e. listen to music while sending messages)
  - Movies (As Listed)
  - Music Apps (As Listed)
  - Newsfeed (As Listed)

- Games (As Listed)
- Messaging
- Photos from family and friends. Family and friends must create an account to send photos to an inmate on <a href="www.gettingout.com">www.gettingout.com</a> or the Getting Out App. Photos go through a review process before the are released to inmates. <a href="Inappropriate photos">Inappropriate photos</a> will not be sent, and the Family/Friend will not be reimbursed for rejected photos that are deemed inappropriate.
- Criteria for Acceptable Photos:
  - All people must have a top and bottom (no nudity or excessive skin)
  - No hand gestures/signaling
  - No Snapchat filters/embellished photos
  - No Collages or multiple photos grouped together.

<u>Promotional Profile:</u> Cost is \$0.03 cents per minute

\*Inmate can only use one app at a time.

- Messaging
- One or Two Apps that are rotated in and out.

Law Library Profile: Free to inmate.

Access to the Law Library App (Lexus Nexus)

<u>Video Visit Profile:</u> Free App, Video Visit charge is 0.25 cents per minute. See Video Calls for more information.

 Access to the Video Visit App to video call Friends/Family Members. Friends/Family Members must create an account at <a href="www.gettingout.com">www.gettingout.com</a>. They also must download the Getting Out App and Getting Out Visit App to use a mobile device.

### MESSAGING

For friend and family to use messaging and photo sharing, they must create an account at gettingout.com. The cost to family and friends for this is \$0.25 cents per message and \$0.50 cents per photo. The cost to the inmate is \$0.03/minute or \$0.05/minute depending upon with Profile the inmate is logged into on the tablet. Note: The inmate is not charged a per message rate for messaging, but rather, a per minute rate.

# **PHONE CALLS**

Phone calling on the tablet will be at the same calling rates as the phones on the wall and are subject to the same monitoring, recording, and review. Earphones are required for all phone calls made on the tablets.

# **VIDEO CALLS**

The inmate must bring a tablet to one of the docking stations for a Video Visit. Tablets must be on a docking station to complete a Video Visit. If the tablet is removed from the docking station in the middle of a video call, the video will stop but the audio will continue. All video calls are subject to monitoring, recording, and review. Any behavior deemed to be inappropriate by either the inmate, or the visitor/friend/family, will result in misconduct and permanent loss of video call privileges. Earphones are required for video calls made on the tablets. The cost for video calls is \$0.25 cents per minute. The cost can be paid by either the inmate or the visitor. Video Calls can only be initiated by the inmate. The visitor can not make an incoming video call.

Inmates using the video call feature are responsible for informing their visitor/friend/family that screenshots or other recordings may not be made of the video call. Any misuse involving the tablet, or its features may result in suspension of privileges for the inmate and/or the visitor/friend/family.

In order for the visitor to make a video call, they need to set up an account at <a href="www.gettingout.com">www.gettingout.com</a>. If they are using a mobile device, they need to download the free Getting Out App and the free Getting Out Visits App.

How to Make a Video Visit:

- 1. Log into the tablet.
- 2. Go to the Video Visit Profile.
- 3. Select the contact you wish to visit.
- 4. Select the Visit Now Option. Your visit will begin once the Friend/Family
- 5. The Friend/Family member accepts the visit.