

DEPARTMENT OF MENTAL HEALTH / AUTISM / DEVELOPMENTAL PROGRAMS  
100 CHESTNUT STREET, HARRISBURG, PA 17101  
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*BOARD OF COMMISSIONERS*  
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*MH/A/DP ADMINISTRATOR*  
ANDREA KEPLER

## DAUPHIN COUNTY DEPARTMENT OF MH/A/DP BOARD MEETING MINUTES

**MEETING DATE:** January 23, 2024, 8:30AM

**MEETING PLACE:** Virtual

### **ATTENDANCE:**

#### **Board Members present:**

Wendy Johnson, Brandy Fox, Amy McPhilemy, Diane Bates-Sier

#### **Board Members absent:**

Travis Waters, Marge Chapman, Glenn Bartlett, Cheryl Tierney, Nancy Sajeski and Commissioner Hartwick (vacation)

**Providers:** Jim Dietsche, Rose Stier, Julie Rizzo, Tyesha Maxwell, Tucker Creevy

**MHADP Staff:** Andrea Kepler, Paul Geffert, Rachael Clifton, Dave DeSanto, Mary DeCoen

- A. **Welcome and Introductions- Wendy Johnson-** Commissioner Hartwick was noted to be on vacation and unable to attend. A quorum was not achieved but the meeting continued for informational purposes.
- B. **Approval of the 11/28/23 MHADP Advisory Board Meeting Minutes-** Meeting minutes were not approved due to the lack of a quorum and will be tabled until the next meeting.
- C. **Administrator's Report**

**Additional Updates:**

1. The contract with the PA Department of Health for the Suicide Awareness Grant has been executed. Work will now commence involving NAMI of Dauphin County to address the 15-24 year old age group and will include tMHFA training, Signs of Suicide, Family to Family Education in partnership with interested school districts. Partnerships with Aspire and the Y are also planned.
2. Dauphin County Sequential Intercept 0 Mapping has concluded and a final report is being reviewed now.
3. Cumberland/Dauphin/ Perry Crisis Walk In Center- Contract with Connections Health Solutions has been executed; lease for first floor space at the CMU Building located at 1100 Cameron Street is being finalized for an effective date of 2/1/24. Opening is targeted for late 2024.

**Staffing:**

All MHADP services staffing positions are filled with the exception of one clerk typist position that continues to be on hold. 8 Crisis Case Worker vacancies remain on second and third shifts.

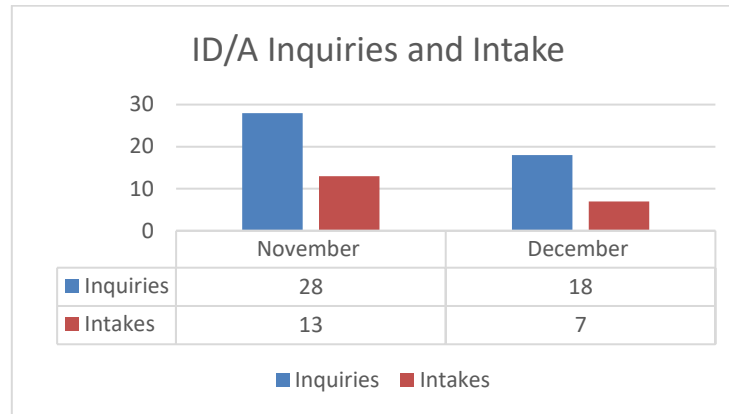
**Autism/Developmental Program Services:**

- Incident Management continues to be a high priority in terms of ensuring consumers' health and safety and ensuring investigations and other related activities are completed in a timely manner. Dauphin AE and CMU continue to make progress with finalizing overdue incident reports and implementing an incident fidelity process to compare ER and hospitalization claim data with incidents entered into EIM to identify potential concerns of abuse or neglect as well as to ensure that critical incidents are being reported. ODP had a training and PPT presentation that will be rolled out to the providers in the new year on the fidelity process. We had 110 reportable incidents and 23 required a Certified Investigator to investigate the nature of the incident.
- ADP continues to participate in monthly Provider Applicant Orientation Training in collaboration with the Office of Developmental Programs (ODP) and assist new providers with activities related to ODP provider qualification. We have 1 new

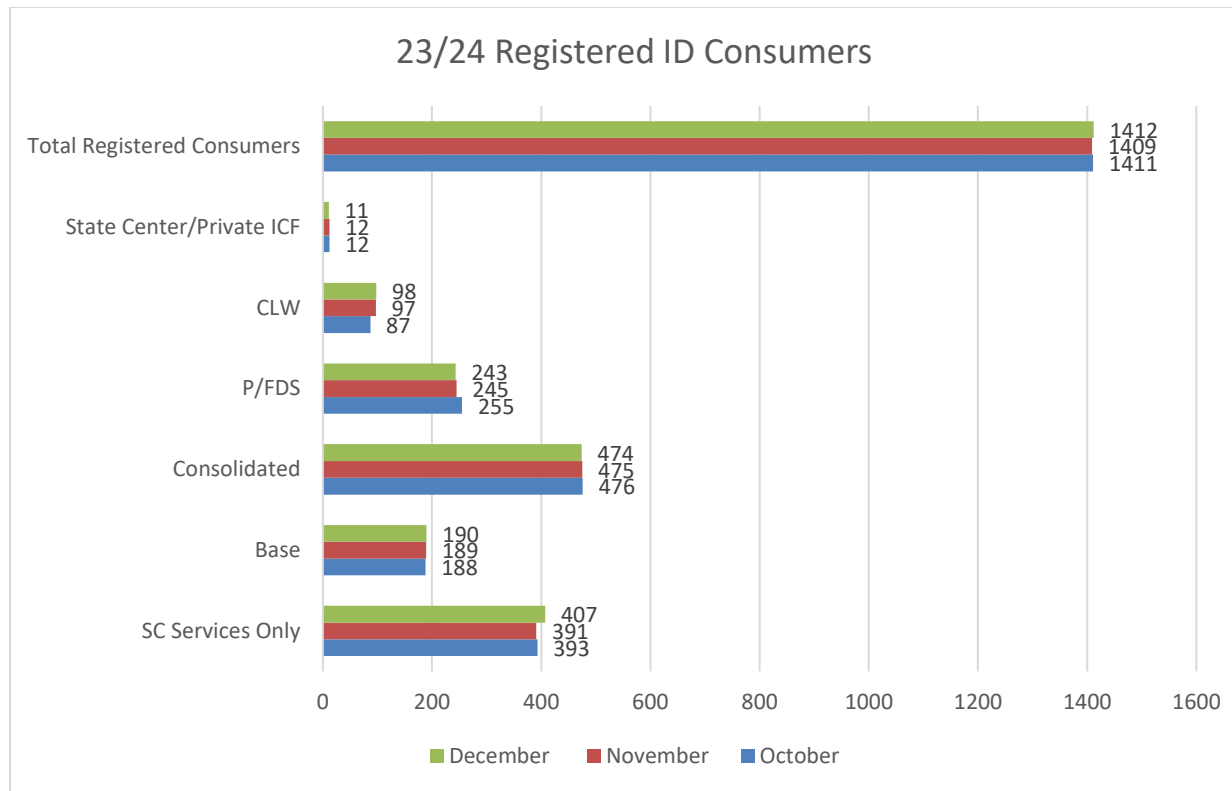
provider (community based) who passed the test and will be updating their information. There was another provider who was interested in transportation services; however, we have not received notice to his. No new providers were qualified for December.

- The process continues to be made in identifying residential providers to serve those who have been waiting on placement and numerous transitions have occurred in recent months. Julie has begun to make contacts with providers, develop a CMU communication process, track providers who have openings, and will be connecting with CMU supervisors to identify immediate needs.
- Annual Independent Monitoring for Quality (IM4Q) activities began in August 2023 and sample selections processes and interviews will continue through June 30, 2024. Dauphin County is required to have a total of 102 interviews completed this year and pre-surveys are now being completed so interviews can be scheduled. Dauphin County continues to work with CMU to address considerations identified during the 22/23 fiscal year. We have created 7 policies addressing issues that were found during the processing. Most of these policies relate to CMU intake waiver process and that we are correcting the processes with these steps.
- Annual QA&I activities kicked off in July with notification to all AEs, SCOs, and providers of the self-assessment that was required to be completed by August 31. Dauphin County ID/A program will receive an on-site, full review by ODP in November. Dauphin County ID/A program is also responsible for conducting on-site full reviews of 10 providers this fiscal year. Full Review Conferences began in September and are scheduled through December. We reviewed 2 on site visits for November, and 1 for December. We are waiting for the necessary corrections from 3 providers that have a due date to 1/15.
- ID Committee was last held on Dec 5. with most of the discussion devoted to explaining the purpose of the group to the new AE and reviewing recent ODP announcements and changes. We will meet Jan 23 at CMU. We have reached out to other providers to see if they can hold meetings at their location. So far 4 have contacted us to have us at their location. Others have asked if they can have the meeting in Cumberland Cty. Mary will ask the group how they feel about traveling to Cumberland Cty (Camphill, Mechanicsburg) to visit their offices.
- Community Outreach – CT Home Care - day program visit in the Harrisburg area. Here we took part in the Holiday Party for the individuals. Other providers were also invited and enjoyed the festivities. A future tour of the UCP Middletown Day program is scheduled for Jan 5<sup>th</sup>

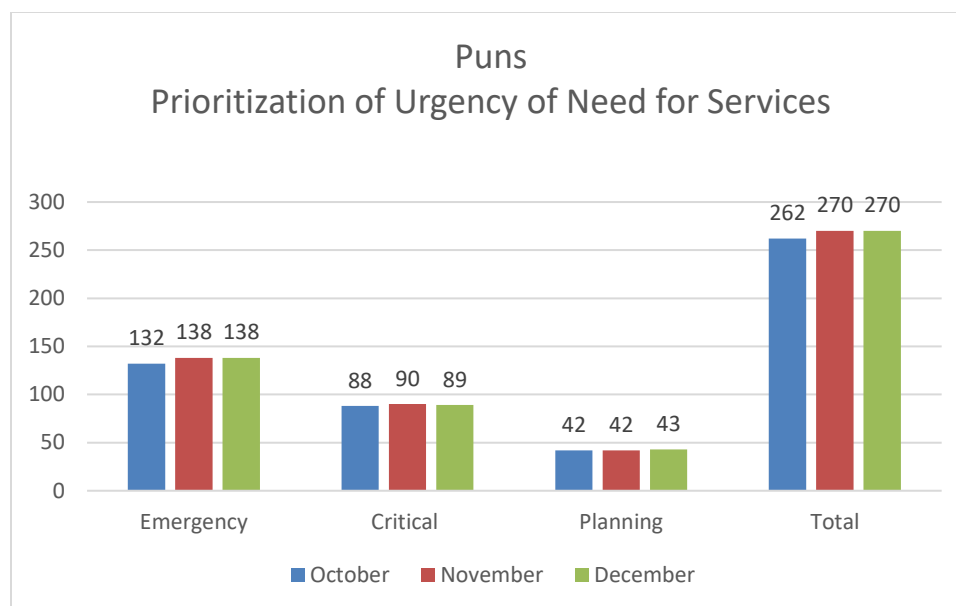
- For the month of December, CMU received 18 calls or walk-ins from individuals/families inquiring about services. They completed 7 intakes.



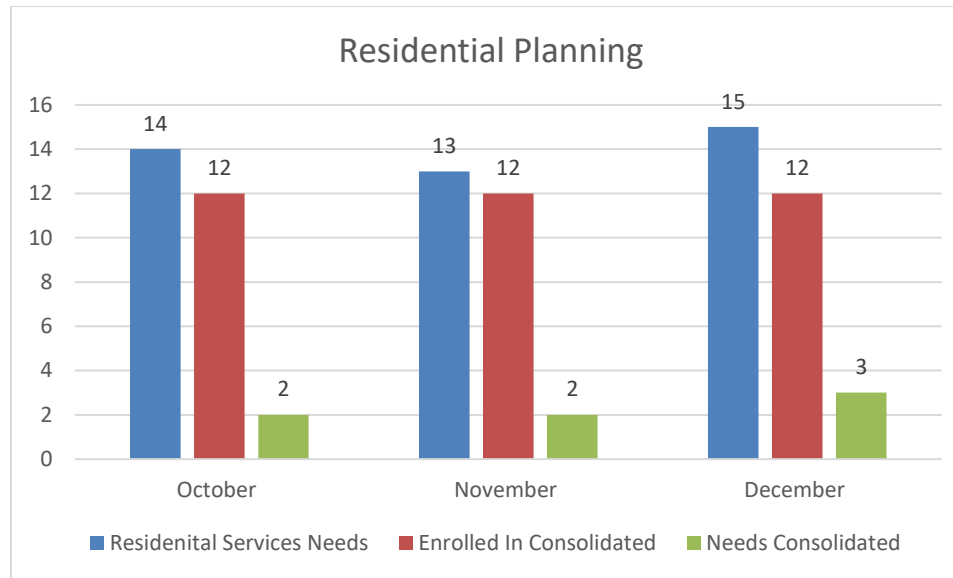
- As of December 31, 2023; there are 1412 individuals registered with the Dauphin County ID/A system. Of those individuals, 11 reside in state centers or private intermediate care facilities, 243 are enrolled in Person/Family Directed Supports waiver, 98 are enrolled in Community Living waiver, 474 are enrolled in Consolidated wavier, 190 are receiving base-funded services, and 407 are Supports Coordination services only.



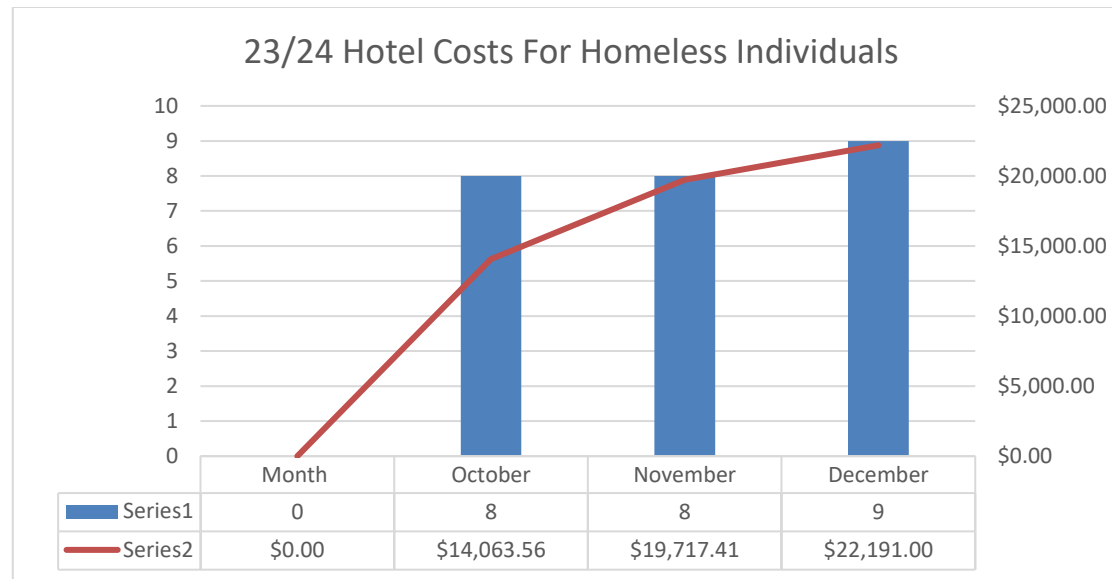
- As of December 31, 2023, there are 138 individuals in the Emergency category of the Prioritization of Urgency of Need for Services (PUNS), 89 individuals in the Critical category, 43 individuals in the Planning category, and a total of 270 individuals on the PUNS.



- ADP is currently actively searching for residential placements for 15 individuals in need of residential services. Of these 15 individuals, 12 are currently enrolled in Consolidated waiver and 3 require a Consolidated Waiver to meet their needs. Julie has begun to reach out to providers, to establish openings/locations, develop a process of open communication to streamline needs with providers and supports coordinators.



- ADP continues to struggle with finding safe, affordable housing options for individuals in need. In the month of December, ADP had 9 individuals experiencing homelessness, 7 receive county base funding for hotel costs, 2 are in respite services via the waiver. The graph below shows individuals living in hotels in and the associated monthly costs to ADP. Referrals have been made to the 811 program, Dauphin County Housing Authority, and HELP Ministries for resources and training. One of the individuals has her children living with her, leading to an increase in expenses.



## Early Intervention

\*EHDI SCLC- Updates with audiologists and medical professionals through Lancaster Cleft Palate Clinic. Dr. Hilary Davis will present her research in a presentation entitled: Listening is Exhausting - Fatigue in DHH Children. Next meeting is to be announced.

\*State Leadership Conference was held on 12/1/2023. They discussed changes with the FGRBI initiative. There's a new PD Registry system going live at the end of January. During the breakout session, other counties were questioning the BDI3 new standardized testing tool and its validity with the communication section. Next SLC will be held 2/23/24.

\*Social-Emotional committee. We prepared for our meeting in January and discussed the next steps to the subcommittee and protocol for the PHQ9. We talked about future expectations of the committee and the training in April. We questioned behavioral therapy requirements and use of the FBA.

\*Catherine Hershey School’s rep requested a meeting with Jill, Chris and me. We met virtually on 12/11 and Lindsay discussed their new website, next facility opening and screening process

\*TMB - We discussed stats of cancellations, evaluations completed and feedback from the use of the BDI3.

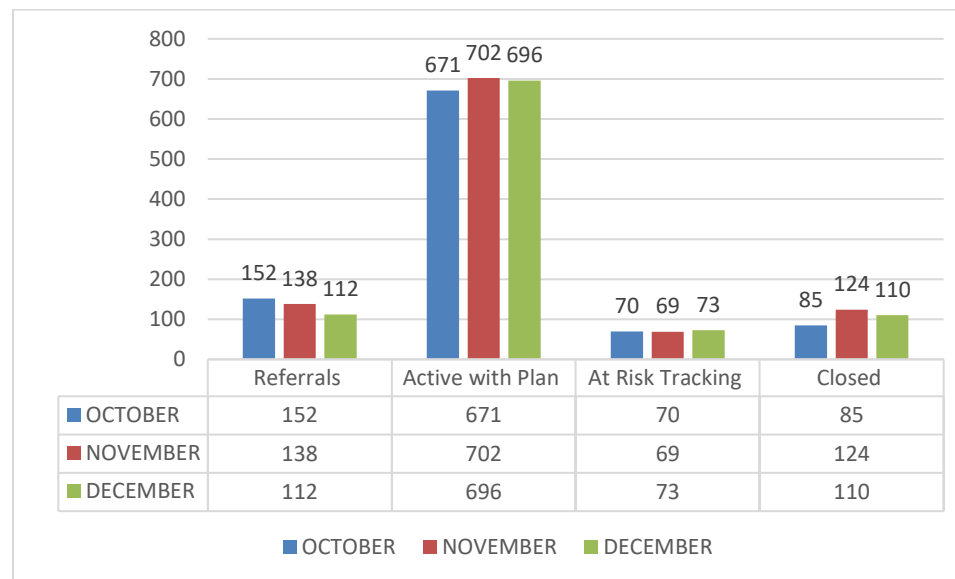
\*Cumberland/Perry EI Monthly meeting-was canceled.

\*State ICC-OCDEL discussed budget updates, head start, seasonal illnesses.

\*Started to review and prepare for CMU’s Annual Provider Monitoring

\* Reviewed and updated Subcontracting Agreement and Subcontracting approval letter. Began to update the Interpretation Agencies’ Subcontracting agreement and approval letter.

- For the month of December, EI received 112 referrals, served 696 children - active with plan, served 73 children – at risk tracking, and closed 110 children.



- ID/A continues to expand the FDSS program and offer increased opportunities for physical fitness, recreation/socialization, and mental/emotional well-being for all registered individuals.
- ADP continues to collaborate with other service systems within Dauphin County including CYS and Mental Health to meet the needs of individuals with complex needs and enroll them in waiver programs as capacity to do so is available.
- ADP has continued outreach efforts to residential providers for several children and young adults that are soon transitioning out of the children's system.
- ADP also continues to offer base funding to help support children whenever possible until waiver capacity is available.

## **Mental Health Program Services**

**Children's Mental Health Data** – All Funded by PerformCare

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
<b>Residential Treatment Facility (RTF)</b>						
Census as of last day of the month	18	22	22	20	18	21
Length of stay greater than 6 months	9	11	12	12	12	10
Approved and Pending Admission	2	1	0	2	5	4
<b>CRR-Host Home (CRR-HH) includes CRR-ITP</b>						
Census as of last day of the month	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0
Length of stay greater than 6 months	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0
Approved and Pending Admission	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0
<b>Family-Based Mental Health Services (FBMHS)</b>						
Approved and waiting for service	8	12	9	10	9	7
Average waiting time (days)	36.5 days	11.6 days	8.5 days	7.5 days	5.7 days	12.4 days
# Dauphin County providers*	4	4	4	5	5	5
# Dauphin County teams**	15	15	17	18	18	18
<b>Child Partial Hospitalization @ PPI</b>						
Licensed capacity	45	45	45	45	45	45
Operating Capacity	42	42	42	42	42	42
Program Census as of last day of the month	24	20	17	28	40	35
Dauphin County Census	36 clients seen this month were Dauphin County	18 clients seen this month were Dauphin County	30 clients seen this month were Dauphin County	46 clients seen this month were Dauphin County	36 clients seen this month were Dauphin County	36 clients seen this month were Dauphin County
Program Waiting List	8	0	0	0	27	20
# Dauphin County Residents Waiting by age group	Elementary- 2 Middle- 4 Adolescent- 2	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 5 Middle- 7 Adolescent- 6	Elementary- 5 Middle- 7 Adolescent- 6
Average waiting time (Dauphin County only)	open	open	open	open	3 months	6-8 weeks
* One program is specialized for youth with problem sexual behavior.						
**Note- two of the FBMHS providers serves multiple counties						

<b>Children's UIRs</b>						
	<b>Number of Incidents By Month</b>					
<b>Incident type</b>	<b>Jul-23</b>	<b>Aug-23</b>	<b>Sep-23</b>	<b>Oct-23</b>	<b>Nov-23</b>	<b>Dec-23</b>
Restraint						1
Seclusion						
AWOL/Elopement	1			2	1	3
Illness/Injury			2	1	1	1
Abuse allegation		1		3		2
Abuse/Neglect allegation	1		2			
Abuse allegation by staff		1	1		1	
Assault victim		1				
Serious Physical Aggression				3		1
Sexual Acting Out		1	1			
Police/Fire Event			4	2	2	2
Suicide Attempt	1					
Death						1
Other						
<b>Total Incidents</b>	<b>3</b>	<b>4</b>	<b>10</b>	<b>11</b>	<b>5</b>	<b>11</b>

**Adult MH Residential Data FY 23-24**– Funding sources -EAC - County & Perform Care, MH Residential – HSBG MH all locations.

<b>Danville State Hospital</b>	<b>Extended Acute Care (2 sites/1 provider)</b>	<b>LTSR (1 provider)</b>	<b>Forensic Full-Care CRR (1 provider)</b>	<b>CRR Full-Care 4 sites (3 providers); 5 sites/4 providers as of 10/23/23</b>	<b>CRR Moderate Care (2 sites/1 provider)</b>	<b>Personal Care Home (6 sites/ 3 providers)</b>
<b>Capacity</b>	<b>Capacity</b>	<b>Capacity</b>	<b>Capacity</b>	<b>Capacity</b>	<b>Capacity</b>	<b>Capacity</b>
29	20	14	16	44; 58 as of 10/23	40	79

Census	Census	Census	Census	Census	Census	Census
July 34	July 19	July 11	July 15	July 40	July 35	July 74
August 35	August 20	August 11	August 15	August 37	August 30	August 75
September 36	September 20	September 11	September 14	September 38	September 32	September 76
October	October 20	October 12	October 15	October CSG Max opened 10/23; 5 beds remain occupied with C&D individuals) 40	October 31	October 78
November 37	November 20	November 13	November 16	November 46	November 31	November 75
December 37	December 19	December 13	December 16	December 46	December 30	December 75
Wait List	Wait List	Wait List	Wait List	Wait List	Wait List	Wait List
July 8	July 8	July 12	July 7	July 43	July 13	July 27
August 10	August 1	August 12	August 9	August 36	August 14	August 27
September 5	September 3	September 17	September 9	September 37	September 14	September 28
October 6	October 7	October 16	October 10	October 31	October 9	October 23
November 8	November 10	November 15	November 11	November 37	November 9	November 24
December 5	December 7	December 16	December 5	December 38	December 9	December 13

## **Adult Non-Residential Data FY 23-24– County funded HSBG**

### **Live Up! Recovery (COD MH/D&A Forensic Intensive Outpatient and Recovery Center)**

Month/Year	Census end of month	Waiting List
July 2023	8	Openings
August 2023	14	Openings
September 2023	15	Openings
October 2023	11	Openings
November 2023	10	Openings
December 2023	10	Openings

### **Patch-n-Match Drop-in Center**

Month/Year	Current Census	Current Waiting List
July 2023	33	Openings
August 2023	33	Openings
September 2023	32	Openings
October 2023	42	Openings
November 2023	37	Openings
December 2023	37	Openings

### **Keystone Supportive Living Services**

Month/Year	Current Census	Current Waiting List
July 2023	87	Openings
August 2023	86	Openings
September 2023	89	1
October 2023	87	Openings
November 2023	82	Openings
December 2023	82	4

### **Volunteers of America Supportive Living Services**

Month/Year	Current Census	Current Waiting List
July 2023	62	Openings
August 2023	64	Openings
September 2023	63	Openings
October 2023	67	Openings
November 2023	75	Openings
December 2023	76	Openings

### **Aurora Social Rehabilitation- Center-based Services**

Month/Year	Current Census	Current Waiting List
July 2023	65	Openings
August 2023	67	Openings
September 2023	75	Openings
October 2023	83	Openings
November 2023	85	Openings
December 2023	87	Openings

### **Aurora Social Rehabilitation- Individualized Mental Health Rehabilitation**

Month/Year	Current Census	Current Waiting List
July 2023	42	Openings
August 2023	42	Openings
September 2023	47	Openings
October 2023	49	Openings
November 2023	51	Openings
December 2023	53	Openings

### Adult UIR'S July 2023

Incident Type	Number of Incidents	Comments
Death	3	2 for medical reasons, 1 possible homicide
Criminal event Involving Police	4	
Serious Illness Requiring Hospitalization	28	
Incarceration	15	
Serious Acts of Violence or Sexual Exploitation	1	
Suicide Attempt	1	Consumer went inpatient
Medication Error	2	
Misuse of Consumer's Funds	2	
<b>Total Incidents</b>	<b>56</b>	

### Adult UIR's August 2023

Incident Type	Number of Incidents	Comments
Death	4	1 Medical, 2 Overdose, 1 struck by vehicle
Criminal event Involving Police	7	
Serious Illness Requiring Hospitalization	46	
Incarceration	10	
Serious Acts of Violence or Sexual Exploitation	1	
Medication Error	3	
Unexplained Absence	3	All returned
<b>Total Number of Incidents</b>	<b>74</b>	

### Adult UIR'S September 2023

Incident Type	Number of Incidents	Comments
Death	2	1 Medical, 1 Unknown, waiting for the coroner's results
Criminal event Involving Police	2	
Serious Illness Requiring Hospitalization	47	
Incarceration	6	
Serious Acts of Violence or Sexual Exploitation	3	
Medication Error	7	
Unexplained Absence	2	All returned
Self-Neglect	2	
Fire or other Disasters	3	
Misuse of Consumer's Funds	1	
<b>Total Number of Incidents</b>	<b>75</b>	

### Adult UIR's October 2023

Incident Type	Number of Incidents	Comments
Death	4	All medical
Serious Illness Requiring Hospitalization	37	
Incarceration	22	
Serious Acts of Violence or Sexual Exploitation	6	
Medication Error	3	
Unexplained Absence	3	All returned
Self-Neglect	4	

Misuse of Consumer's Funds	2	
Resident to Resident	3	
<b>Total Number of Incidents for</b>	<b>84</b>	

### Adult UIR'S November 2023

Incident Type	Number of Incidents	Comments
Death	1	Medical
Serious Illness Requiring Hospitalization	34	
Incarceration	13	
Criminal Event Involving the Police	1	
Medication Error	8	
Unexplained Absence	1	Found safely
Fire or other Disaster	1	Lost heat for a day
Serious Acts of Violence or Sexual Exploitation	3	
<b>Total Number of Incidents</b>	<b>62</b>	

### Adult UIR'S December 2023

Incident Type	Number of Incidents	Comments
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Death	3	2 Medical, 1 Pending Toxicology report
Serious Illness Requiring Hospitalization	42	
Incarceration	7	
Criminal Event Involving the Police	2	
Unexplained Absence	1	Found safely
Serious Acts of Violence or Sexual Exploitation	1	
<b>Total Number of Incidents</b>	<b>56</b>	

### Targeted Case Management

	August 2023	September 2023	October 2023	November 2023	December 2023
<b>CMU Blended Case Management (BCM)</b>	<b>Census 600</b>	<b>Census 595</b>	<b>Census 608</b>	<b>Census 607</b>	<b>Census 595</b>
<b>(BCM)</b>	<b>Waiting List 278</b>	<b>Waiting List 275</b>	<b>Waiting List 293</b>	<b>Waiting List 175</b>	<b>Waiting List 305</b>
<b>Keystone Intensive Case Management (ICM)</b>	<b>Census 178</b>	<b>Census 146</b>	<b>Census 125</b>	<b>Census 117</b>	<b>Census 111</b>
<b>(ICM)</b>	<b>Waiting list 0</b>	<b>Waiting List 0</b>	<b>Waiting List 0</b>	<b>Waiting List 0</b>	<b>Waiting List 0</b>

<b>Assertive Community Treatment (ACT)</b>	<b>Census 69</b>	<b>Census 61</b>	<b>Census 61</b>	<b>Census 61</b>	<b>Census 62</b>
<b>(ACT)</b>	<b>Waiting List 12</b>	<b>Waiting List 6 pending admissions</b>	<b>Waiting List 0</b>	<b>Waiting List 7 pending referrals</b>	<b>Waiting List 6 pending referrals</b>

**YWCA 1<sup>st</sup> Quarter FY 23-24**

**Supported Employment**

**Supported Employment/Education Capstone**

<b>1</b>	<b>80% program participation rate in employment or occupational goals</b>	16/16= 100%	<b>80% program participation rate in employment or educational</b>	11/11 = 100%
<b>2</b>	<b>60% employment placement rate</b>	12/16 =75%	<b>60% employment/education placement rate</b>	9/11 82%
<b>3</b>	<b>60% retention in employment for 3 months</b>	6/12 = 50%	<b>60% retention in employment for 3 months</b>	8/9 = 89%
<b>4</b>	<b>75% non-recidivism rate of ex-offenders served</b>	16/16= 100%	<b>75% non-recidivism rate of ex-offenders served</b>	11/11 = 100%
<b>5</b>	<b>70% no less than minimum competitive employment wage</b>	12/12= 100%	<b>70% no less than minimum competitive employment wage</b>	9/9 = 100%

<b>6</b>	<b>All consumers will receive employer contact within the first 60 days of enrollment</b>	16/16 = 100%	<b>All consumers will receive employer/academic contact within the first 60 days of enrollment</b>	11/11 = 100%
<b>7</b>	<b>60% employed within the first 90days of service</b>	12/12= 100%	<b>60% employed within the first 90days of service</b>	9/11 = 82%
<b>8</b>	<b>33% rate their income higher than fair (good to excellent)</b>	12/16 = 75%	<b>33% rate their income higher than fair (good to excellent)</b>	9/11= 82%
<b>9</b>	<b>60% rate their involvement with work high than fair (good to excellent)</b>	12/12= 100%	<b>60% rate their involvement with work higher than fair (good to excellent)</b>	9/9 = 100%
<b>10</b>	<b>33% rate their mental health recovery higher than fair (good to excellent)</b>	12/16 = 75 %	<b>33% rate their mental health recovery higher than fair (good to excellent)</b>	NA
<b>11</b>	<b>40% rate their substance abuse recovery higher than fair (good to excellent)</b>	14/16= 86 %	<b>40% rate their substance abuse recovery higher than fair (good to excellent)</b>	11/11 = 100%

**YWCA 2nd Quarter FY 23-24**

<b>Supported Employment</b>			<b>Supported Employment/Education Capstone</b>	
<b>1</b>	<b>80% program participation rate in employment or occupational goals</b>	18/20=90%	<b>80% program participation rate in employment or educational</b>	11/14 =79%
<b>2</b>	<b>60% employment placement rate</b>	16/20= 80%	<b>60% employment/education placement rate</b>	13/13= 100% 1/1= 100%
<b>3</b>	<b>60% retention in employment for 3 months</b>	10/16=63%	<b>60% retention in employment for 3 months</b>	9/14 =64%
<b>4</b>	<b>75% non-recidivism rate of ex-offenders served</b>	20/20=100%	<b>75% non-recidivism rate of ex-offenders served</b>	14/14 = 100%
<b>5</b>	<b>70% no less than minimum competitive employment wage</b>	16/16=100%	<b>70% no less than minimum competitive employment wage</b>	13/13 =100%
<b>6</b>	<b>All consumers will receive employer contact within the first 60 days of enrollment</b>	20/20=100%	<b>All consumers will receive employer/academic contact within the first 60 days of enrollment</b>	13/13= 100% 1/1= 100%
<b>7</b>	<b>60% employed within the first 90days of service</b>	14/16=88%	<b>60% employed within the first 90days of service</b>	13/14 =93%

<b>8</b>	<b>33% rate their income higher than fair (good to excellent)</b>	17/20=85%	<b>33% rate their income higher than fair (good to excellent)</b>	13/14=93%
<b>9</b>	<b>60% rate their involvement with work high than fair (good to excellent)</b>	14/16=88%	<b>60% rate their involvement with work higher than fair (good to excellent)</b>	12/13 =92%
<b>10</b>	<b>33% rate their mental health recovery higher than fair (good to excellent)</b>	16/20=80%	<b>33% rate their mental health recovery higher than fair (good to excellent)</b>	1/1=100%
<b>11</b>	<b>40% rate their substance abuse recovery higher than fair (good to excellent)</b>	18/20=90%	<b>40% rate their substance abuse recovery higher than fair (good to excellent)</b>	14/14=100%

## **Crisis Intervention Services –**

- For the month of December 2023, Crisis Intervention served a total of 244 individuals. Of those, 98 were first-time consumers of the program, while 146 had at least one previous contact.
- Crisis provided 111 mobile services with each service averaging 1.2 hours.
- Crisis provided 475 telephone services with each service averaging .3 hours.
- Crisis provided 5 walk-in services with each service averaging .6 hours.

## Crisis Services

		Start Date	End Date	Insurance Type
Service Date:		12/1/2023	12/31/2023	
		Telephone	Walk-In	Mobile
<b>Age:</b>	Less Than 13:	29	1	0
	13 - 17 Yrs:	40	0	4
	18 - 34 Yrs:	136	0	36
	35 - 49 Yrs:	145	2	40
	50 - 64 Yrs:	72	2	22
	65 - 74 Yrs:	36	0	5
	Greater Than 74:	17	0	4
<b>Total:</b>		475	5	111

- Crisis also provided an additional 126 hours of collateral contacts which consist of other phone calls and interactions that are not defined by state regulations.
- In addition, a total of 130 hours was collectively spent working on bed searches, insurance authorizations and other activity related to commitments.
- Crisis received 38 referrals from the three emergency departments (UPMC Harrisburg, UPMC Community General, and Penn State Hershey) in Dauphin County.
- Crisis received 25 referrals from police.
- Crisis received 1 referral from DCP.
- Crisis received 2 referrals from 988/Lifeline.
- \*\*Data regarding commitments during December is still in progress, but the following is being reported for November 2023:
  - 5 voluntary (201) admissions.
  - 95 petitioned 302's:
    - 70 were approved (74% of those petitioned), and 59 were ultimately admitted for treatment (84% of approvals).
    - 25 were denied (26% of those petitioned), and 11 of those resulted in 201's being signed.

- Breakdown of 302 petitioners:
  - 49 were petitioned by physicians (includes ER doctors, psychiatrists at PPI and doctors on medical floors).
  - 16 were petitioned by police officers.
  - 2 were petitioned by co-responders.
    - Of those petitioned by police/co-responders, 9 were denied, and 4 of the denials signed 201's.
  - 18 were petitioned by friends and family members.
  - 8 were petitioned by MH workers (includes Crisis, CMU, Keystone and ACT staff).
  - 1 was petitioned by staff from AAA.
  - 1 was petitioned by a nurse at Hamilton Health in Northern Dauphin.
- For the month of October 2023, Crisis Intervention served a total of 238 individuals. Of those, 110 were first-time consumers of the program, while 128 had at least one previous contact.
- Crisis provided 94 mobile services with each service averaging 1.5 hours.
- Crisis provided 498 telephone services with each service averaging .30 hours.
- Crisis provided 11 walk-in services with each service averaging .75 hours.

### Crisis Services

		Start Date	End Date	
Service Date:		10/1/2023	10/31/2023	
		Telephone	Walk-In	Mobile
Age:	Less Than 13:	30	1	0
	13 - 17 Yrs:	31	3	1
	18 - 34 Yrs:	122	1	38
	35 - 49 Yrs:	143	4	19
	50 - 64 Yrs:	107	2	27
	65 - 74 Yrs:	50	0	8
	Greater Than 74:	15	0	1
Total:		498	11	94

- Crisis also provided an additional 119 hours of collateral contacts which consist of other phone calls and interactions that are not defined by state regulations.
- In addition, a total of 244 hours was collectively spent working on bed searches, insurance authorizations and other activity related to commitments.
- Crisis received 33 referrals from the three emergency departments (UPMC Harrisburg, UPMC Community General, and Penn State Hershey) in Dauphin County.
- Crisis received 26 referrals from police.
- Crisis received 2 referrals from the Judicial Center and 1 referral from DCP.
- Crisis received 2 referrals from 988/Lifeline.
- \*\*Data regarding commitments during October is still in progress, but the following is being reported for September 2023:
  - 12 voluntary (201) admissions.
  - 77 petitioned 302's:
    - 51 were approved (66% of those petitioned), and 47 were ultimately admitted for treatment (92% of approvals).
    - 25 were denied (32% of those petitioned), and 8 of those resulted in 201's being signed.
  - Breakdown of 302 petitioners:
    - 32 were petitioned by physicians (includes ER doctors, psychiatrists at PPI and doctors on medical floors).
    - 15 were petitioned by police officers.
    - 2 were petitioned by co-responders.
      - Of those petitioned by police/co-responders, 12 were denied, and 3 of the denials signed 201's.
    - 17 were petitioned by friends and family members.
    - 9 were petitioned by MH workers (includes Crisis, CMU, Keystone and ACT staff).
    - 2 were petitioned by staff at local nursing homes.
- Avaya phone systems continues to produce performance activity about telephone response times.

**D. Presentation of the Draft MHADP Annual Plan- Andrea Kepler, Administrator**



Annual Report FY  
22-23.pptx

The draft plan will be presented in the MH and ID Committees as well as CSP Committee before being finalized for presentation to the Board of Commissioners for review and approval. Once approved it will be posted on the MHADP webpage.

**E. Committee Reports**

Executive Committee- No report

Nominating Committee- No report

Intellectual Disabilities Committee- Last meeting was used as an opportunity to teach our new Deputy ID Administrator, Mary DeCoen, about the committee and what they hope to achieve. There was some discussion on creating a family advocate committee.

Mental Health Committee- A Dauphin County Community Support Program presentation was given by Mike Alexander. PerformCare will soon be offering a member portal. NAMI has an opening for Program Coordinator for the NAMI signature program.

**F. Fiscal Report Briefing-** Share of state \$20 million increase was previously received. Merakey and peer support programs are over 100% funds but will get moved around to cover overages.

**G. Community Input/Other Business/Motions/Adjournment**

None

**H. Next Public Board Meeting: March 26, 2024, at 8:30AM, virtual meeting.**

**Respectfully Submitted,**

London Crane  
Administrative Assistant, MHADP