



DEPARTMENT OF MENTAL HEALTH / AUTISM / DEVELOPMENTAL PROGRAMS
100 CHESTNUT STREET, HARRISBURG, PA 17101
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BOARD OF COMMISSIONERS
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MHADP ADMINISTRATOR
ANDREA KEPLER

DAUPHIN COUNTY DEPARTMENT OF MH/A/DP BOARD MEETING MINUTES

MEETING DATE: March 26, 2024, 8:30AM

MEETING PLACE: Virtual

ATTENDANCE:

Board Members present:

Wendy Johnson, Diane Bates-Sier, Glenn Bartlett, Nancy Sajeski and Commissioner Hartwick.

Board Members absent:

Travis Waters, Marge Chapman, Cheryl Tierney, Brandy Fox and Amy McPhilemy

Providers: Jim Dietsche, Rose Stier, Julie Rizzo, Tyesha Maxwell, Tucker Creevy

MHADP Staff: Andrea Kepler, Paul Geffert, Rachael Clifton, Dave DeSanto, Mary DeCoen

A. Welcome and Introductions

B. Approval of the 11/28/23 and 1/23/2024 MHADP Advisory Board Meeting Minutes- Meeting minutes were not approved due to the lack of a quorum and will be tabled until the next meeting.

C. Approval of the Draft FY 22-23 MHADP Annual Plan- The draft was not approved due to the lack of a quorum.

D. Administrator's Report

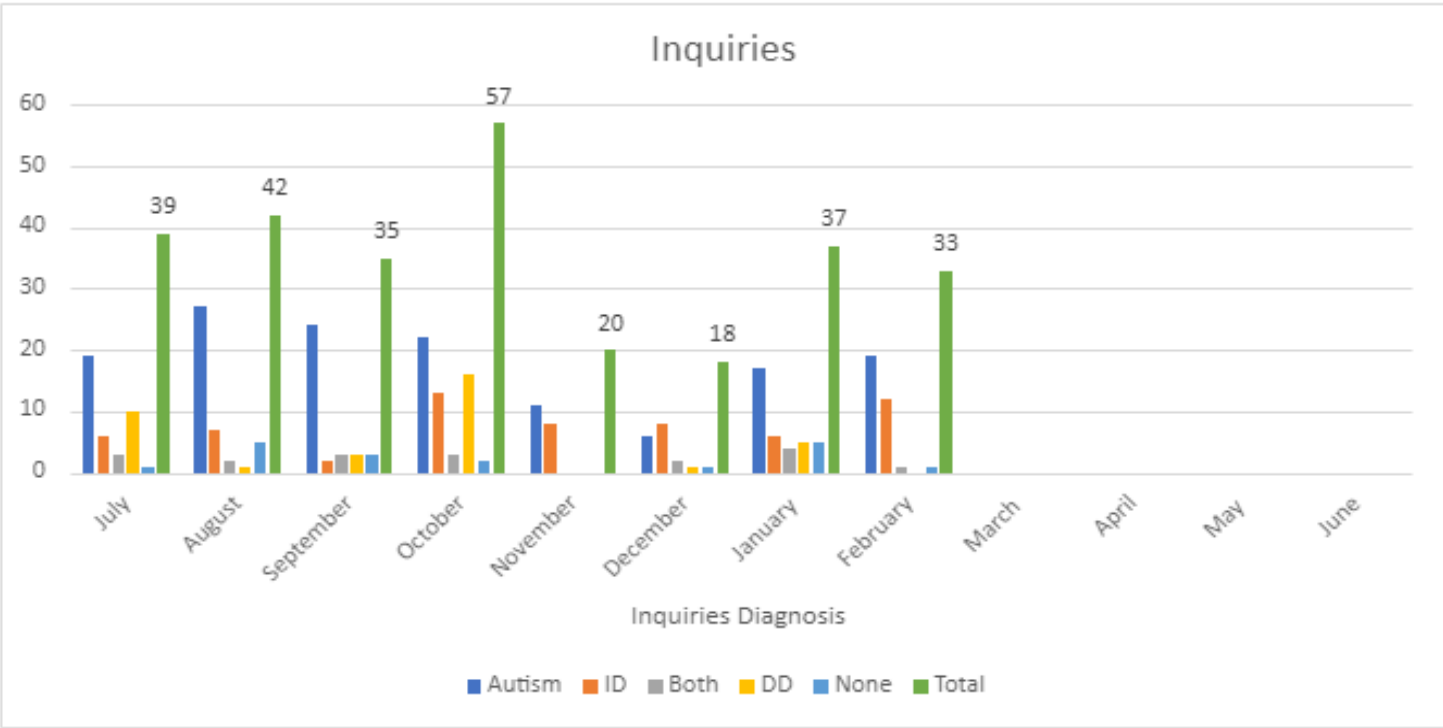
Intellectual Disabilities/ Autism Programs – February,2024

- Incident Management continues to be a high priority in terms of ensuring consumers' health and safety and ensuring investigations and other related activities are completed in a timely manner. Dauphin AE and CMU continue to make progress with finalizing overdue incident reports and implementing an incident fidelity process to compare ER and hospitalization claim data with incidents entered into EIM to identify potential concerns of abuse or neglect as well as to ensure that critical incidents are being reported. We had 84 reportable incidents and 31 required a Certified Investigator to investigate the nature of the incident.
- ADP continues to participate in monthly Provider Applicant Orientation Training in collaboration with the Office of Developmental Programs (ODP) and assist new providers with activities related to ODP provider qualification. We have 2 new providers (community based) who passed the test and will be updating their information. We had to close on 2 providers who missed the cut of time or submitting their paperwork, (120) on time. We have 2 providers who are close to updating their policies by the end of March. No new providers were qualified for February.
- The process continues to be made in identifying residential providers to serve those who have been waiting on placement and numerous transitions have occurred in recent months. We continue to outreach with providers and meet weekly with CMU on the needs of the individuals. The ID AE team went to see 2 providers – Apex and Ideal Services. We talked with the providers, saw 2 homes from each provider, and discussed what placements/appropriate individuals could work in the homes. In March the ID team has visits set up for 2 other providers
- Annual Independent Monitoring for Quality (IM4Q) activities began in August 2023 and sample selections processes and interviews will continue through June 30, 2024. Dauphin County is required to have a total of 102 interviews completed this year and pre-surveys are now being completed so interviews can be scheduled. Dauphin County and CMU have quarterly meetings with CIL who conduct the interviews. We receive updates on the numbers of individuals surveyed. CIL is entering the results into the system and we learned how to approved the information entered by the SC's.
- Annual QA&I activities kicked off in July with notification to all AEs, SCOs, and providers of the self-assessment that was required to be completed by August 31. Dauphin County ID/A program will receive an on-site, full review by ODP in November. Dauphin County ID/A program is also responsible for conducting on-site full reviews of 10 providers this fiscal year. Full Review Conferences began in September and are scheduled through December, which have been completed. We are now updating the information onto the excel spread sheets to be submitted to ODP the end of February. The ID team is planning a training at 100 Chestnut St to review with the IM4Q ODP staff on the proper way in reporting results and obtain information which will take place on March 12th

- ID Committee was last held on Dec 5. with most of the discussion devoted to explaining the purpose of the group to the new AE and reviewing recent ODP announcements and changes. We meet on Feb 6 at the CIL/Harrisburg, due to the new construction taking place at CMU. CIL shared the services they provide and what types of programming that will like to expand on. AE and CIL talked about perhaps after hours programming or dance that would expand to the Dauphin Cty individuals. The next meeting is on 4/2/24
- Community Outreach – The ID AE team went to see 2 providers – Apex and Ideal Services. We talked with the providers, saw 2 homes from each provider, and discussed what placements/appropriate individuals could work in the homes. In March the ID team has visits set up for 2 other providers. The staff meet with the local providers.

Intake

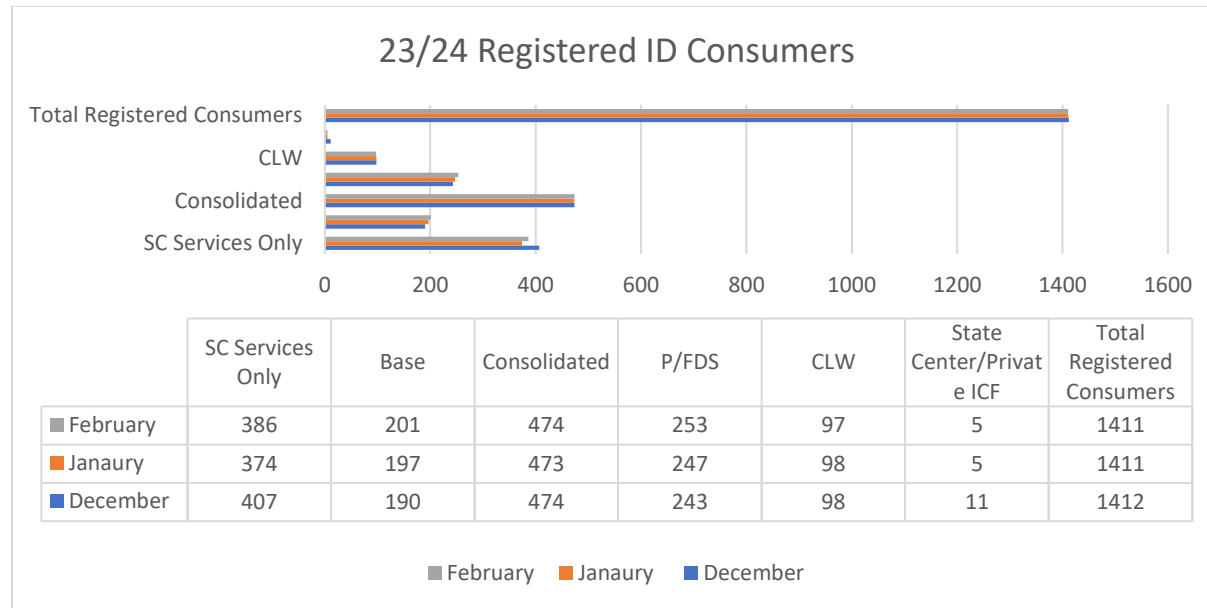
- For the month of February, CMU received 33 calls or walk-ins from individuals/families inquiring about services. They completed 8 intakes.



Inquiries Diagnosis Number	
Autism	19
ID	12
Both	1
DD	0
None	1
Total	33
2022-2023 Total	38
2021-2022 Total	30
Intake Diagnosis Number	
Autism	2
ID	3
DD	2
Both	1
Total	8
2022-2023 Total	9
2021-2022 Total	7
Type of Intake Number	
Virtual	0
In-Person	8
Re- Referral	2

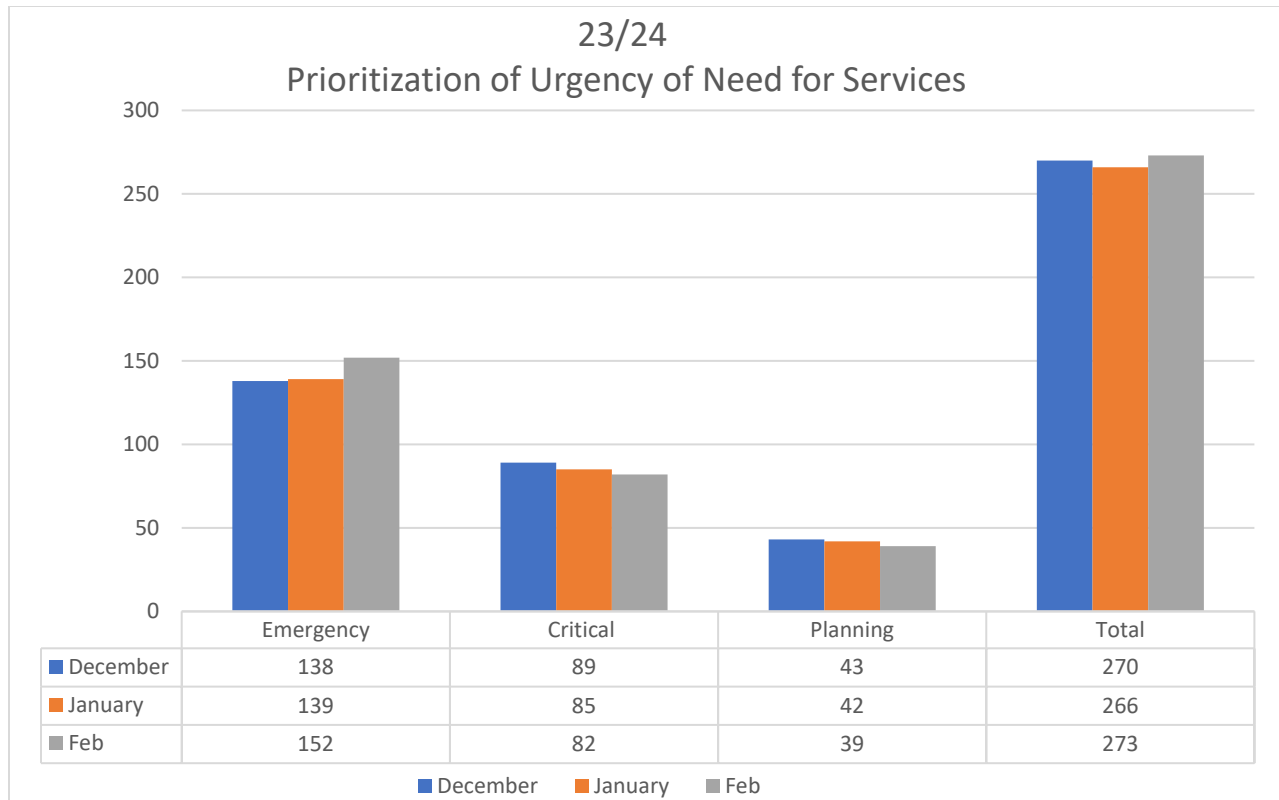
ID Individuals Registered

- As of February 29, 2024; there are 1411 individuals registered with the Dauphin County ID/A system. Of those individuals, 5 reside in state centers or private intermediate care facilities, 253 are enrolled in Person/Family Directed Supports Waiver, (capacity 280). 97 are enrolled in Community Living Waiver (capacity is 98). 474 are enrolled in Consolidated Wavier (capacity 280). 201 are receiving base-funded services, and 386 are Supports Coordination services only.



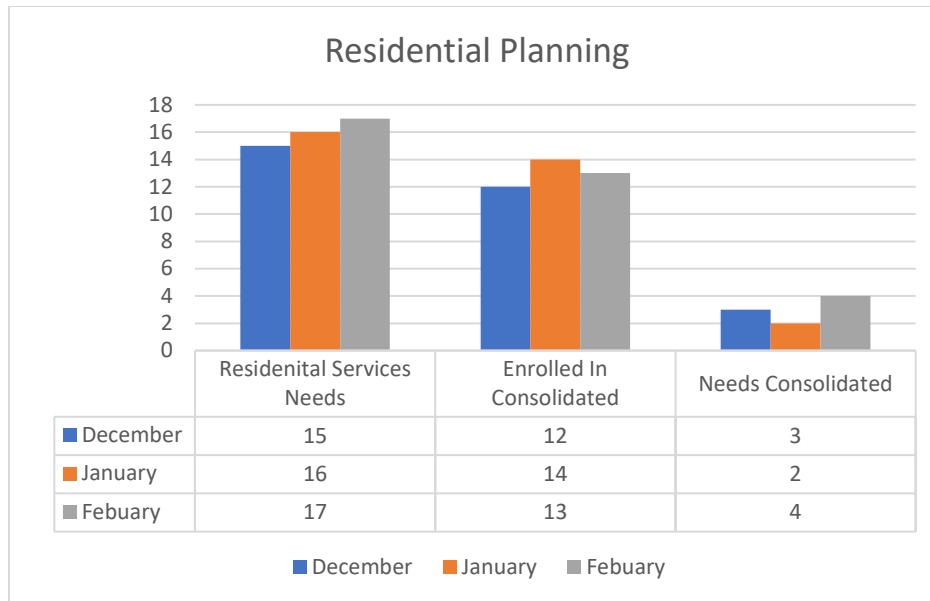
PUNS

- As of February 29, 2024, there are 152 individuals in the Emergency category of the Prioritization of Urgency of Need for Services (PUNS), 89 individuals in the Critical category, 43 individuals in the Planning category, and a total of 273 individuals on the PUNS.

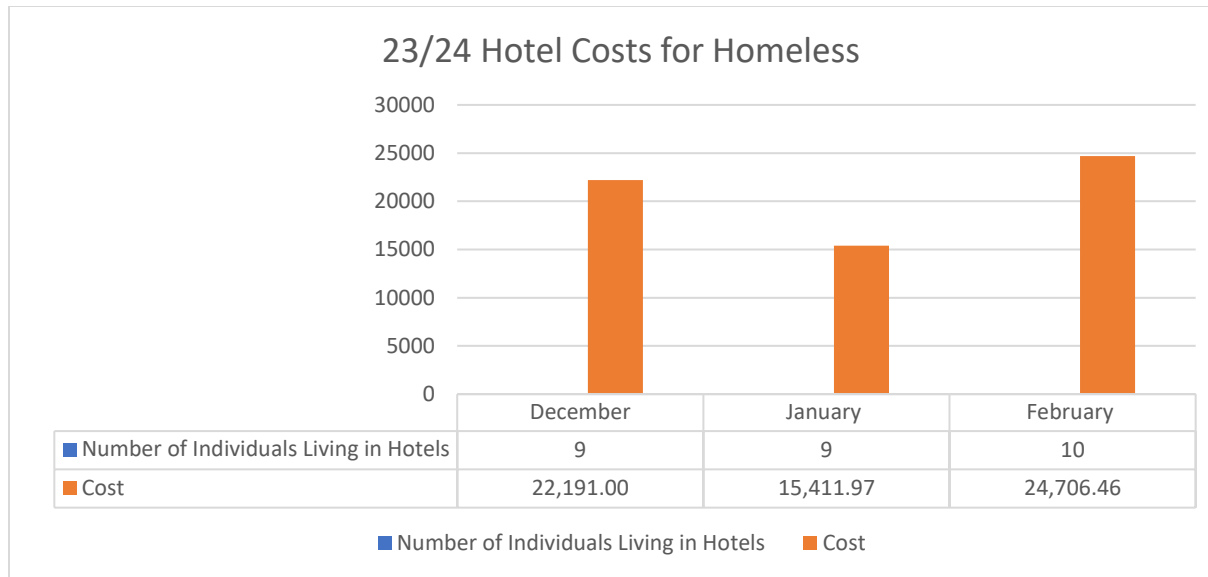


Residential Planning

- ADP is currently actively searching for residential placements for 17 individuals in need of residential services. Of these 17 individuals, 13 are currently enrolled in Consolidated waiver and 4 require a Consolidated Waiver to meet their needs. Julie continues to work with CMU staff and to reach out to providers, to establish openings/locations, develop a process of open communication to streamline needs with providers and supports coordinators.



- ADP continues to struggle with finding safe, affordable housing options for individuals in need. In the month of December, ADP had 12 individuals experiencing homelessness, 10 received county base funding for hotel costs, 2 are in respite services via the waiver. The graph below shows individuals living in hotels in and the associated monthly costs to ADP. Referrals have been made to the 811 program, Dauphin County Housing Authority, and HELP Ministries for resources and training. One of the individuals has her children living with her, leading to an increase in expenses. This month totaled 24,706.46. there were 2 hotels that increased their rates the second week of February.



- ADP Team Attended the Dauphin County - All Staff Meeting: Discussed Annual Funding Report, Commissioner updates, State legislation, and upcoming events.
- ADP Team has begun to have monthly staff meetings right after the All-staff meeting. Talked about projects everyone was working on, and discussed one less staff and the impact on workloads.

Early Intervention

Committees:

- *Transition Committee-we met and discussed changes to the CAIU, consistency across counties with CAIU, and will meet quarterly.
- *Family Carnival Committee Meeting- We discussed entertainment and payment. Will begin information and budging with fiscal and CMU's Mark Verno.
- *SPOC (Safe Plans of Care) met and discussed stats of the program.
- *CPR committee met with Harrisburg School District personnel to discuss homeliness, truancy and strengthening the transition from the preschool to school relations.
- *Monthly Core Leadership Team meeting-discussed benchmarks, Action plan and the step of 5Q as it related to the training.
- *Monthly All Staff Meeting and monthly department meeting

Meetings:

- *SICC-State Interagency Coordinating Counsel was held on 2/1/24. They had a family story from the Patel family and a presentation from Bradford/Sullivan Counties. The OCDEL leaders talked about updates for the B3 and 3-5 EI programs.
- *Attended Contract meeting to begin the FY24-25 Contract process.
- *Met with Ivy Provider to meet with the new staff and explain how Dauphin County EI is structured.
- *Monthly meeting with Cumberland/Perry's EIC, Amy Reed. We discussed our many committees together; budget for Family Carnival; Daycare issues and how we can address them; Rapid Response Team; and trainings.
- *Monthly meeting with CMU's Jill and Chris-prep for QEP meeting, Catherine Hershey Schools Protocol confirmed.
- *QEP (Quality Enhancement Plan) meeting with Ellen, OCDEL advisor, Dan, Jill and Chris from CMU, Mary deCoen and I met to complete the 2024 QEP for Dauphin County. This was finalized and shared with providers.

Training:

- *LICC sponsored a Potty Training for families that was presented by UPMC's two therapists, Amanda Beamer and Beth Monighan.
- *Presented about EI with Chris Trautwein at the Human Resource Orientation
- *Attended EITA's 5Q Training for SCs. This was very valuable and help support our Core Leadership Team's next steps for the FGRBI (Family Guided Routines Based Intervention).
- *Began completing the Mandated Reporting training as required by the county.

Important Projects:

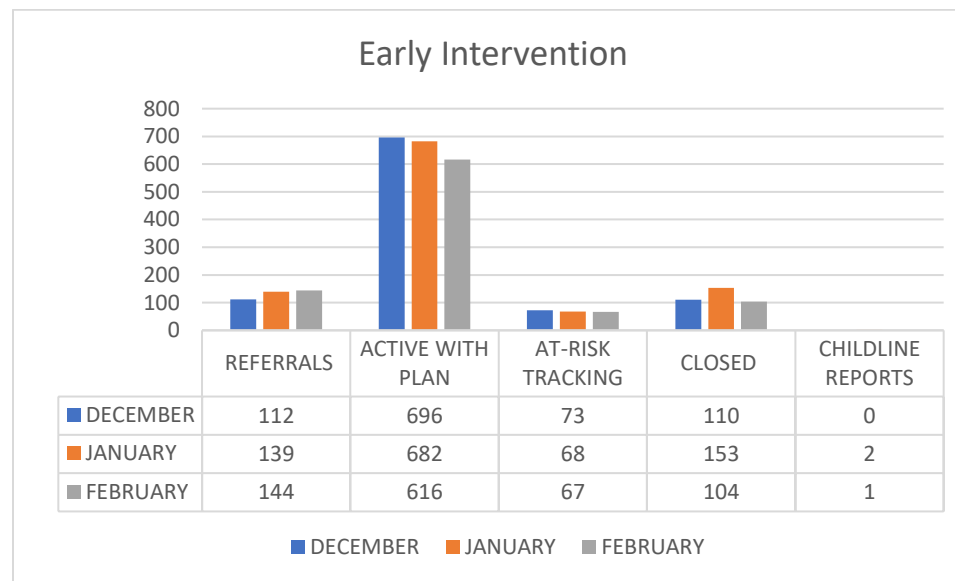
- *Contracting material sent and provider meeting completed. Worked on Sub contracting forms for EI providers and for Interpretation Agencies.
- *Started the new Centralized Referral system. We continued to meet, email and assess this month to make further improvements. We implemented phase two and have a few more adjustments.
- *Began working on the annual Deaf-Blind Count.

*This was the first month of the EI Family Survey which has an impact on next year's QEP. After the official kickoff involving two lengthy emails. Collected names of therapists and the families they helped to complete the survey. There's a drawing at the beginning of each month for the one therapist and one family who wins a Giant \$50 gift certificate each.

*Continued to onboard new therapists and agencies.

February Monthly Data

For the month of February 29, 2024, Early Intervention received 144 referrals, served 616 children - active with plan, served 67 children – at risk tracking, and closed 104 children. There was 1 reports made to ChildLine.



- ID/A continues to expand the FDSS program and offer increased opportunities for physical fitness, recreation/socialization, and mental/emotional well-being for all registered individuals.
- ADP continues to collaborate with other service systems within Dauphin County including CYS and Mental Health to meet the needs of individuals with complex needs and enroll them in waiver programs as capacity to do so is available.

- ADP has continued outreach efforts to residential providers for several children and young adults that are soon transitioning out of the children's system.
- ADP also continues to offer base funding to help support children whenever possible until waiver capacity is available.

Mental Health Services – February 2024
Children's Mental Health Data – All Funded by PerformCare

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
Residential Treatment Facility (RTF)								
Census as of last day of the month	18	22	22	20	18	20	20	20
Length of stay greater than 6 months	9	11	12	12	12	10	12	13
Approved and Pending Admission	2	1	0	2	5	4	6	6
CRR-Host Home (CRR-HH) includes CRR-ITP								
Census as of last day of the month	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	2 CRR-HH/CRR-ITP 0
Length of stay greater than 6 months	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0
Approved and Pending Admission	1 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	1 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0	0 CRR-HH/CRR-ITP 0
Family-Based Mental Health Services (FBMHS)								
Approved and waiting for service	8	12	9	10	9	7	4	4
Average waiting time (days)	36.5 days	11.6 days	8.5 days	7.5 days	5.7 days	12.4 days	1.25 days	0 days
# Dauphin County providers*	4	4	4	5	5	5	5	5
# Dauphin County teams**	15	15	17	18	18	18	18	18
Child Partial Hospitalization @ PPI								
Licensed capacity	45	45	45	45	45	45	45	45
Operating Capacity	42	42	42	42	42	42	42	42
Program Census as of last day of the month	24	20	17	28	40	30	30	35
Dauphin County Census	36 clients seen this month were Dauphin County	18 clients seen this month were Dauphin County	30 clients seen this month were Dauphin County	46 clients seen this month were Dauphin County	36 clients seen this month were Dauphin County	28 clients seen this month were Dauphin County	36 clients seen this month were Dauphin County	45 clients seen this month were Dauphin County
Program Waiting List	8	0	0	0	27	20	0	0
# Dauphin County Residents Waiting by age group	Elementary- 2 Middle- 4 Adolescent- 2	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 5 Middle- 7 Adolescent- 6	Elementary- 3 Middle- 1 Adolescent- 7	Elementary- 0 Middle- 0 Adolescent- 0	Elementary- 0 Middle- 0 Adolescent- 0
Average waiting time (Dauphin County only)	open	open	open	open	3 months	2 weeks	open	open
* One program is specialized for youth with problem sexual behavior.								
**Note- two of the FBMHS providers serves multiple counties								

Children's UIRs

	Number of Incidents By Month							
Incident type	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
Restraint						1		
Seclusion								
AWOL/Elopement	1			2	1	3	5	4
Illness/Injury			2	1	1	1		
Abuse allegation		1		3		2	1	2
Abuse/Neglect allegation	1		2					
Abuse allegation by staff		1	1		1		1	
Assault victim		1						
Self Injurious Behavior							1	3
Serious Physical Aggression				3		1		4
Sexual Acting Out		1	1				1	2
Police/Fire Event			4	2	2	2	1	1
Suicide Attempt	1							
Death						1		
Homicidal Ideation								1
Other								
Total Incidents	3	4	10	11	5	11	10	17

Adult MH Residential Data FY 23-24– Funding sources -EAC - County & Perform Care, MH Residential – HSBG MH all locations.

Danville State Hospital	Extended Acute Care (2 sites/1 provider)	LTSR (1 provider)	Forensic Full-Care CRR (1 provider)	CRR Full-Care 4 sites (3 providers); 5 sites/4 providers as of 10/23/23	CRR Moderate Care (2 sites/1 provider)	Personal Care Home (6 sites/ 3 providers)
Capacity	Capacity	Capacity	Capacity	Capacity	Capacity	Capacity
29	20	14	16	44; 58 as of 10/23	40	79
Census	Census	Census	Census	Census	Census	Census
July 34	July 19	July 11	July 15	July 40	July 35	July 74
August 35	August 20	August 11	August 15	August 37	August 30	August 75
September 36	September 20	September 11	September 14	September 38	September 32	September 76
October	October 20	October 12	October 15	October CSG Max opened 10/23; 5 beds remain occupied with C&D individuals) 40	October 31	October 78
November 37	November 20	November 13	November 16	November 46	November 31	November 75
December 37	December 19	December 13	December 16	December 46	December 30	December 75
January 38	January 20	January 14	January 16	January 45	January 29	January 76
February 36	February 20	February 11	February 15	February 45	February 28	February 75
Wait List	Wait List	Wait List	Wait List	Wait List	Wait List	Wait List
July 8	July 8	July 12	July 7	July 43	July 13	July 27
August 10	August 1	August 12	August 9	August 36	August 14	August 27
September 5	September 3	September 17	September 9	September 37	September 14	September 28

October 6	October 7	October 16	October 10	October 31	October 9	October 23
November 8	November 10	November 15	November 11	November 37	November 9	November 24
December 5	December 7	December 16	December 5	December 38	December 9	December 13
January 6	January 9	January 14	January 6	January 31	January 11	January 14
February 6	February 6	February 15	February 7	February 28	February 11	February 16

Adult Non-Residential Data FY 23-24– County funded HSBG

Live Up! Recovery (COD MH/D&A Forensic Intensive Outpatient and Recovery Center)

Month/Year	Census end of month	Waiting List
July 2023	8	Openings
August 2023	14	Openings
September 2023	15	Openings
October 2023	11	Openings
November 2023	10	Openings
December 2023	10	Openings
January 2024	5	Openings
February 2024	6	Openings

Patch-n-Match Drop-in Center

Month/Year	Current Census	Current Waiting List
July 2023	33	Openings
August 2023	33	Openings
September 2023	32	Openings

October 2023	42	Openings
November 2023	37	Openings
December 2023	37	Openings
January 2024	37	Openings
February 2024	36	Openings

Keystone Supportive Living Services

Month/Year	Current Census	Current Waiting List
July 2023	68	Openings
August 2023	68	Openings
September 2023	68	1
October 2023	68	Openings
November 2023	63	Openings
December 2023	65	4
January 2024	67	1- Admission in Feb
February 2024	65	3- in process

Volunteers of America Supportive Living Services

Month/Year	Current Census	Current Waiting List
July 2023	62	Openings
August 2023	64	Openings
September 2023	63	Openings
October 2023	67	Openings
November 2023	75	Openings
December 2023	76	Openings
January 2024	80	3
February 2024	80	9

Aurora Social Rehabilitation- Center-based Services

Month/Year	Current Census	Current Waiting List
July 2023	65	Openings
August 2023	67	Openings

September 2023	75	Openings
October 2023	83	Openings
November 2023	85	Openings
December 2023	87	Openings
January 2024	79	Openings
February 2024	81	Openings

Aurora Social Rehabilitation- Individualized Mental Health Rehabilitation

Month/Year	Current Census	Current Waiting List
July 2023	42	Openings
August 2023	42	Openings
September 2023	47	Openings
October 2023	49	Openings
November 2023	51	Openings
December 2023	53	Openings
January 2024	48	Openings
February 2024	49	Openings

Adult UIR'S July 2023

Incident Type	Number of Incidents	Comments
Death	3	2 for medical reasons, 1 possible homicide
Criminal event Involving Police	4	
Serious Illness Requiring Hospitalization	28	
Incarceration	15	
Serious Acts of Violence or Sexual Exploitation	1	
Suicide Attempt	1	Consumer went inpatient
Medication Error	2	
Misuse of Consumer's Funds	2	

Total Number of Incidents	56	
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Adult UIR's August 2023

Incident Type	Number of Incidents	Comments
Death	4	1 Medical, 2 Overdose, 1 struck by vehicle
Criminal event Involving Police	7	
Serious Illness Requiring Hospitalization	46	
Incarceration	10	
Serious Acts of Violence or Sexual Exploitation	1	
Medication Error	3	
Unexplained Absence	3	All returned
Total Number of Incidents	74	

Adult UIR'S September 2023

Incident Type	Number of Incidents	Comments
Death	2	1 Medical, 1 Unknown, waiting for the coroner's results
Criminal event Involving Police	2	
Serious Illness Requiring Hospitalization	47	
Incarceration	6	
Serious Acts of Violence or Sexual Exploitation	3	
Medication Error	7	
Unexplained Absence	2	All returned
Self-Neglect	2	
Fire or other Disasters	3	
Misuse of Consumer's Funds	1	

Total Number of Incidents	75	
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Adult UIR's October 2023

Incident Type	Number of Incidents	Comments
Death	4	All medical
Serious Illness Requiring Hospitalization	37	
Incarceration	22	
Serious Acts of Violence or Sexual Exploitation	6	
Medication Error	3	
Unexplained Absence	3	All returned
Self-Neglect	4	
Misuse of Consumer's Funds	2	
Resident to Resident	3	
Total Number of Incidents	84	

Adult UIR'S November 2023

Incident Type	Number of Incidents	Comments
Death	1	Medical
Serious Illness Requiring Hospitalization	34	
Incarceration	13	
Criminal Event Involving the Police	1	
Medication Error	8	
Unexplained Absence	1	Found safely
Fire or other Disaster	1	Lost heat for a day
Serious Acts of Violence or Sexual Exploitation	3	
Total Number of Incidents	62	

Adult UIR'S December 2023

Incident Type	Number of Incidents	Comments
Death	3	2 Medical, 1 Pending Toxicology report
Serious Illness Requiring Hospitalization	42	
Incarceration	7	
Criminal Event Involving the Police	2	
Unexplained Absence	1	Found safely
Serious Acts of Violence or Sexual Exploitation	1	
Total Number of Incidents	56	

Adult UIR's January 2024

Incident Type	Number of Incidents	Comments
Death	2	2 Medical
Serious Illness Requiring Hospitalization	46	
Incarceration	18	
Criminal Event Involving the Police	2	
Unexplained Absence	2	Found safely
Misuse of Funds	1	
Resident to Resident	1	
Medication Error	2	
Total Number of Incidents	74	

Management (ICM)	178	146	125	117	111	108	105
(ICM)	Waiting list 0	Waiting List 0	Waiting List 0	Waiting List 0	Waiting List 0	Waiting List 0	Waiting List 0
Assertive Community Treatment (ACT)	Census 69	Census 61	Census 61	Census 61	Census 62	Census 61	Census 60
(ACT)	Waiting List 12	Waiting List 6 pending admissions	Waiting List 0	Waiting List 7 pending referrals	Waiting List 6 pending referrals	Waiting List 0	Waiting List 4 pending referrals

YWCA 1st Quarter FY 23-24

Supported Employment

Supported Employment/Education Capstone

1	80% program participation rate in employment or occupational goals	16/16= 100%	80% program participation rate in employment or educational	11/11 = 100%
2	60% employment placement rate	12/16 =75%	60% employment/education placement rate	9/11 82%
3	60% retention in employment for 3 months	6/12 = 50%	60% retention in employment for 3 months	8/9 = 89%

4	75% non-recidivism rate of ex-offenders served	16/16= 100%	75% non-recidivism rate of ex-offenders served	11/11 = 100%
5	70% no less than minimum competitive employment wage	12/12= 100%	70% no less than minimum competitive employment wage	9/9 = 100%
6	All consumers will receive employer contact within the first 60 days of enrollment	16/16 = 100%	All consumers will receive employer/academic contact within the first 60 days of enrollment	11/11 = 100%
7	60% employed within the first 90days of service	12/12= 100%	60% employed within the first 90days of service	9/11 = 82%
8	33% rate their income higher than fair (good to excellent)	12/16 = 75%	33% rate their income higher than fair (good to excellent)	9/11= 82%
9	60% rate their involvement with work high than fair (good to excellent)	12/12= 100%	60% rate their involvement with work higher than fair (good to excellent)	9/9 = 100%
10	33% rate their mental health recovery higher than fair (good to excellent)	12/16 = 75 %	33% rate their mental health recovery higher than fair (good to excellent)	NA
11	40% rate their substance abuse recovery higher than fair (good to excellent)	14/16= 86 %	40% rate their substance abuse recovery higher than fair (good to excellent)	11/11 = 100%

YWCA 2nd Quarter FY 23-24

Supported Employment			Supported Employment/Education Capstone	
1	80% program participation rate in employment or occupational goals	18/20=90%	80% program participation rate in employment or educational	11/14 =79%
2	60% employment placement rate	16/20= 80%	60% employment/education placement rate	13/13= 100% 1/1= 100%
3	60% retention in employment for 3 months	10/16=63%	60% retention in employment for 3 months	9/14 =64%
4	75% non-recidivism rate of ex-offenders served	20/20=100%	75% non-recidivism rate of ex-offenders served	14/14 = 100%
5	70% no less than minimum competitive employment wage	16/16=100%	70% no less than minimum competitive employment wage	13/13 =100%
6	All consumers will receive employer contact within the first 60 days of enrollment	20/20=100%	All consumers will receive employer/academic contact within the first 60 days of enrollment	13/13= 100% 1/1= 100%
7	60% employed within the first 90days of service	14/16=88%	60% employed within the first 90days of service	13/14 =93%

8	33% rate their income higher than fair (good to excellent)	17/20=85%	33% rate their income higher than fair (good to excellent)	13/14=93%
9	60% rate their involvement with work high than fair (good to excellent)	14/16=88%	60% rate their involvement with work higher than fair (good to excellent)	12/13 =92%
10	33% rate their mental health recovery higher than fair (good to excellent)	16/20=80%	33% rate their mental health recovery higher than fair (good to excellent)	1/1=100%
11	40% rate their substance abuse recovery higher than fair (good to excellent)	18/20=90%	40% rate their substance abuse recovery higher than fair (good to excellent)	14/14=100%

Crisis Intervention Services – February 2024

- For the month of February 2024, Crisis Intervention served a total of 220 individuals. Of those, 89 were first-time consumers of the program, while 131 had at least one previous contact.
- Crisis provided 103 mobile services with each service averaging 1.4 hours.
- Crisis provided 420 telephone services with each service averaging .5 hours.
- Crisis provided 3 walk-in services with each service averaging 1.25 hours.

Crisis Services

		Start Date	End Date	
Service Date:		2/1/2024	2/29/2024	
		Telephone	Walk-In	Mobile
Age:	Less Than 13:	18	0	1
	13 - 17 Yrs:	58	1	5
	18 - 34 Yrs:	151	1	46
	35 - 49 Yrs:	82	0	22
	50 - 64 Yrs:	85	1	23
	65 - 74 Yrs:	24	0	6
	Greater Than 74:	2	0	0
Total:		420	3	103

- Crisis also provided an additional 112 hours of collateral contacts which consist of other phone calls and interactions that are not defined by state regulations.
- In addition, a total of 163 hours was collectively spent working on bed searches, insurance authorizations and other activity related to commitments.
- Crisis received 28 referrals from the three emergency departments (UPMC Harrisburg, UPMC Community General, and Penn State Hershey) in Dauphin County.
- Crisis received 35 referrals from police.
- Crisis received 2 referrals from DCP.
- Crisis received 2 referrals from 988/Lifeline.
- **Data regarding commitments during February is still in progress, but the following is being reported for January 2024:
 - 7 voluntary (201) admissions.

- 92 petitioned 302's:
 - 62 were approved (67% of those petitioned), and 59 were ultimately admitted for treatment (95% of approvals).
 - 30 were denied (33% of those petitioned), and 13 of those resulted in 201's being signed.

- Breakdown of 302 petitioners:
 - 33 were petitioned by physicians (includes ER doctors, psychiatrists at PPI and doctors on medical floors).
 - 19 were petitioned by police officers.
 - 5 was petitioned by a co-responder.
 - Of those petitioned by police/co-responders, 15 were denied, and 5 of the denials signed 201's.
 - 29 were petitioned by friends and family members.
 - 6 were petitioned by MH workers (includes Crisis, CMU, Keystone and ACT staff).

- Please see attached reports from Avaya for call data.

E. Presentation on Crisis Intervention Trends- Davide DeSanto- Crisis Intervention Director



F. Committee Reports

Executive Committee- No report

Nominating Committee- No report, Wendy Johnson has stepped down as President of the Board. We thank Ms. Johnson for her years of leadership. The Board is currently in need of a President, Vice President and Secretary and has three vacancies.

Intellectual Disabilities Committee- Nancy Sajeski- Last meeting was held at the Center for Independent Living because of CMU construction. A tour was given of the building. ODP Selective contracting was discussed, which will hopefully roll out in 2025. The next meeting will be held at the Kumba Saho Integrity Solutions Services building on April 2nd.

Mental Health Committee- Dianne Bates-Siers- Jennifer Hynes from TEAMCare gave a suicide prevention task force presentation. She and Govan Martin developed ASPIRE which mission is focused on Suicide Prevention in Dauphin County. Their board consists of 10 members. Rachael Clifton presented the Annual Report.

G. Fiscal Report Briefing- March 31st is the deadline for providers to turn in their year-end projections. CABAC has received one-time funds.

H. Community Input/Other Business/Motions/Adjournment
None

I. Next Public Board Meeting: May 28, 2024, at 8:30AM, virtual meeting. The First Episode Psychosis Program will be presented.

Respectfully Submitted,

London Crane
Administrative Assistant, MHADP