

Mental Health/Autism/Developmental Programs

Administrator’s Report

Andrea Kepler

July 2025

MH/A/DP Advisory Board

Autism/Developmental Programs

- Staffing:** One new position was established for oversight of waiver compliance. Position was posted and interviews were conducted.
- **Incident Management** continues to be a high priority in terms of ensuring consumers’ health and safety and ensuring investigations and other related activities are completed in a timely manner. As the Dauphin County Administrative Entity ADP has been implementing monthly reporting for providers on first sections compliance and has seen a significant decrease in entries that have not been completed with ODP IM Bulletin time frame requirements. We had 148 reportable incidents, and 42 individuals required a Certified Investigator to investigate the nature of the incident.

- ADP continues to participate in the monthly **Provider Applicant Orientation Training** in collaboration with the Office of Developmental Programs (ODP) and assist new providers with activities related to ODP provider qualification. We have 1 new provider this month (community based) who submitted all their paperwork, and we issued their DP1059. We did have 2 providers who have passed the initial test, and we are waiting for them to submit their paperwork. We have 2 who are ongoing in sending their paperwork. We also have 2 that have been flagged for questionable circumstances for using other providers information/documentation or receiving help on the test.
- **Requalification.** We have concluded all (20) providers for requalification. 19 renewing and 1 provider who decided not to reapply. We will be reviewing requalification’s again in the spring of 2026.
- **Annual Independent Monitoring for Quality (IM4Q)** We have a total of 98 individuals for the 24/25 survey. We will be working with our contracted vender CILO to review information for the 24/25 fiscal year. CILO has started to outreach to Individuals/Families, to begin interviewing. There was a recent change in how we pay for IM4Q Monitoring. The pre surveys also have been updated and completed for all 98 individuals that were picked. Interviews are scheduled and updated daily. June, we had 17 interviews. To date: We have a total of 88 individuals who have been interviewed. Updates and any additional interviews will be added in the beginning weeks of July to have our numbers closer to the 98 total mark.

- **Annual QA&I**

We are looking ahead at our QA&I projections for these 25/26 season. We estimate 22 possible providers. We will receive a final provider count later in July. We as the AE, will be working on our self-evaluation, paperwork, policies and self-individuals reporting.

- **ID Committee:** We had our meeting at Pathways Forward 1100 S Cameron St Harrisburg Pa. 17104. We met on June 3rd to discuss the June 12th parent sessions and finishing up the last details. We had our information sessions on the June 12th (afternoon and nighttime session) at the Harrisburg East Library. We didn’t have the crowd response; however, we did have a few families who came, and we were able to talk through options for them. We tested our slide show and did have conversations as a group for other ways we could share information to the public. We thought of partnering with a school district and their special needs department. This way we could share information, teach the school district and perhaps, track individuals as they age through

The next meeting will be on August 5 at Pathways Forward, Harrisburg

- **Community Outreach** - none in the month of June
- **Intake**

For the month of June 2025, Pathways Forward received **46** (all time high) of calls or walk-ins from individuals/families inquiring about services. They completed 13 intakes

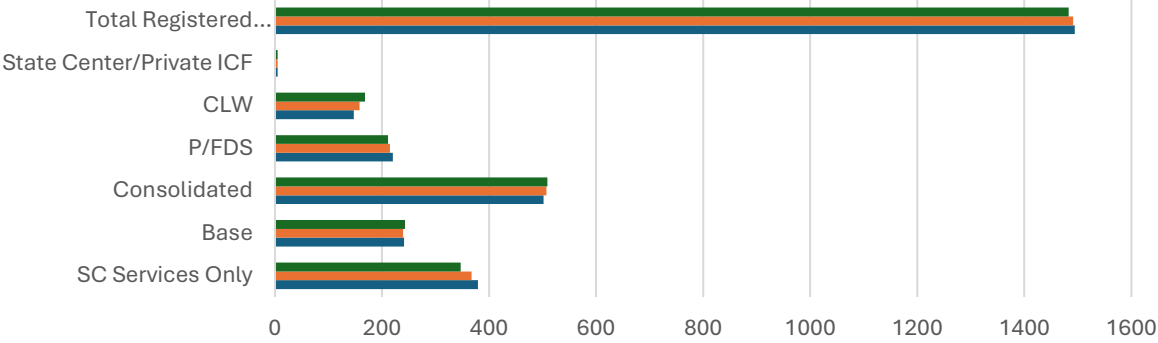
Inquiries Diagnosis	Number
Autism	23
ID	8
Both	2
DD	4
None	9
Total	46
2023-2024 Total	26
2022-2023 Total	36
2021-2022 Total	28
Intake Diagnosis	Number
Autism	6
ID	2
DD	1
Both	2
Total	11
2023-2024 Total	13
2022-2023Total	7
2021-2022 Total	3
Type of Intake	Number
Virtual	1
In-Person	10
Re- Referral	1

Year to date intakes: 166

ID Individuals Registered

- As of 2025; June there are 1483 individuals registered with the Dauphin County ID/A system. Of those individuals, 5 reside in state centers or private intermediate care facilities, 211 are enrolled in Person/Family Directed Supports Waiver, (capacity 292). 168 are enrolled in Community Living Waiver (capacity is 187). 509 are enrolled in Consolidated Wavier (capacity 516). 243 receive base-funded services, and 347 are Supports Coordination services only. As a Qualified Performance Base AE, we received and additional 10 PFDS waivers for this fiscal year. This will help us move some individuals off Base services and also help bridge services aging out of children’s services into our adult ODP program.

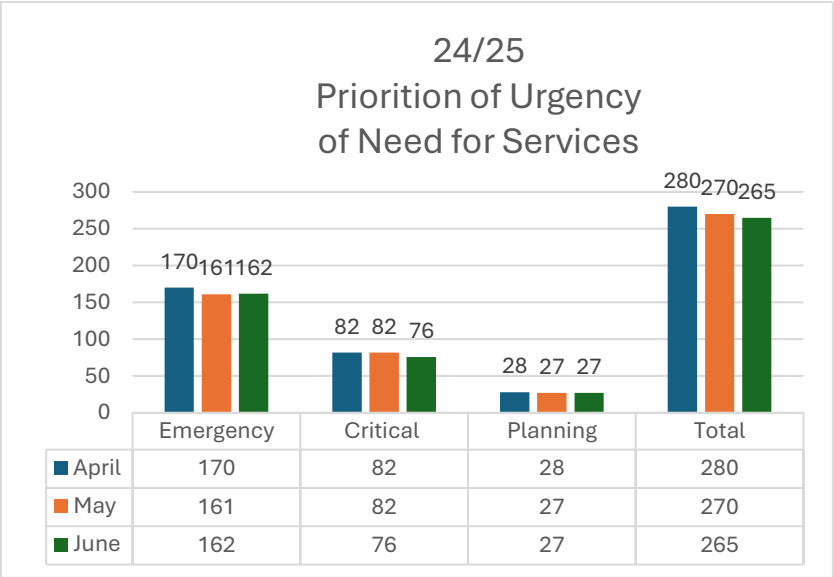
24/25 ID/A Registered Individuals



	SC Services Only	Base	Consolidated	P/FDS	CLW	State Center/Private ICF	Total Registered Consumers
June	347	243	509	211	168	5	1483
May	367	239	507	215	158	5	1491
April	379	241	502	220	147	5	1494

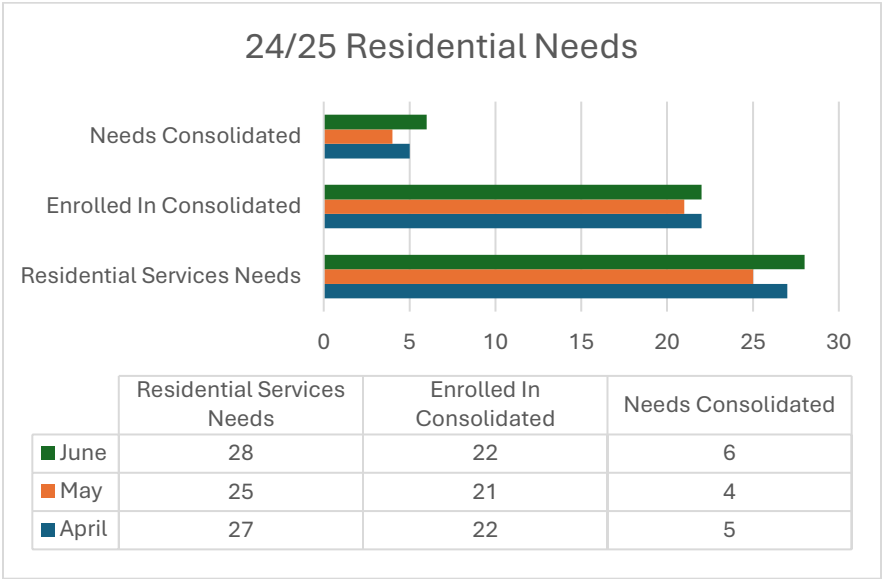
PUNS

- As of June 2025, there are 162 individuals in the Emergency category of the Prioritization of Urgency of Need for Services (PUNS), 76 individuals in the Critical category, 27 individuals in the Planning category, and a total of 265 individuals on the PUNS.



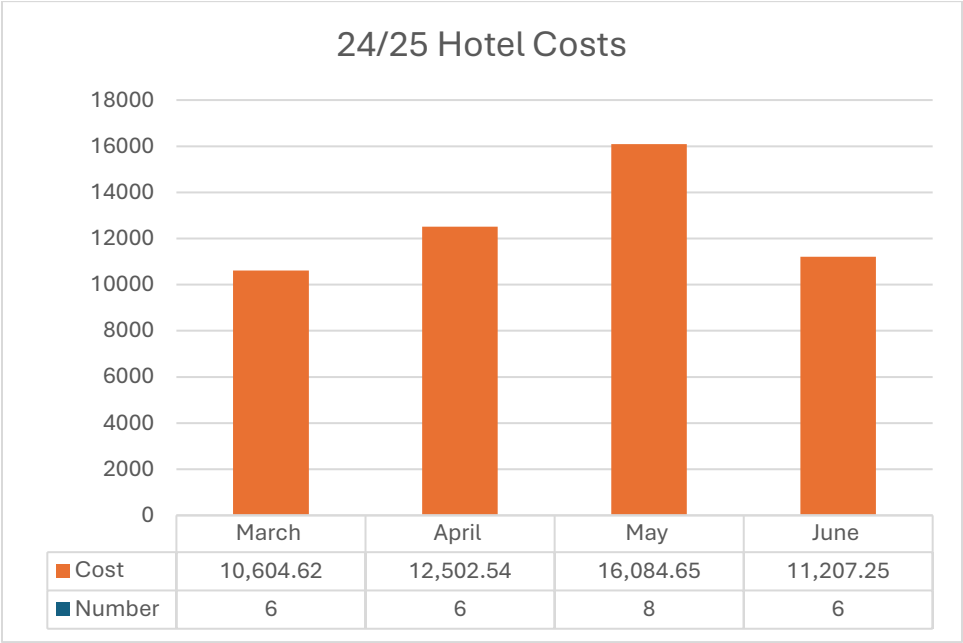
Residential Planning

- ADP is currently actively searching for residential placements for 28 individuals in need of residential services. Of these 28 individuals, 22 are currently enrolled in Consolidated Waiver and 6 requires a Consolidated Waiver to meet their needs. Julie continues to work with Supports Coordination staff and to reach out to providers, to establish openings/locations, develop a process of open communication to streamline needs with providers and supports coordinators.



- ADP continues to struggle with finding safe, affordable housing options for individuals in need. In the month of June ADP had **6 core** individuals experiencing homelessness, we are not providing base funding for living costs. . The graph below shows individuals living in hotels in and the associated monthly costs to ADP. Referrals have been made to the 811 program, Dauphin County Housing Authority, and HELP Ministries for resources and training.

- We are working to identify individuals who can contribute a portion of their monthly hotel costs. Currently, we are assisting two individuals in securing apartments through the Housing Transition and Tenancy Sustaining services offered via the waiver.
- Our goal for 2025 is to reduce the number of individuals residing in hotels to seven or fewer by the end of the fiscal year.



Early Intervention

Committees:

- Core Leadership Team-discussed changes through OCDEL’s FGRBI initiative. We’re planning to form a mentoring program and lunch and learn panel for staff.
- State Interagency Coordinating Council meeting for OCDEL-introduction of new bureau director, family story, Montgomery Co EI presented on their program, Summer Safety training.
- HBCD (Healthy Brain and Child Development) advisor board meeting. We discussed current results of the study and ways to improve relationships to keep the participants involved in the study.
- ELRC (Early Learning Resource Center) meeting-discussed collaboration and updates with each agency.

Meetings:

- Monthly and final drawing for the Family Survey winners. OCDEL requires a yearly family survey to be distributed and at least 25% of the families to complete it. For incentive, we offer drawings of gift cards. January 7, 2025-May 31, 2025, to meet the goal. Dauphin County EI met and exceeded the goal of 25%!
- Met with EI supervisors for our monthly meeting. Discussions regarding QEP updates, end of the fiscal year data, PMU assessment and follow up on translation of documents.
- Meeting with EI supervisors on Spanish interpretation and translation
- Monthly meeting with Cumberland/Perry’s EIC. We discussed EI trainings, CLT, end of fiscal year issues.
- Attended MH/ID/EI discussion-we are gathering information to assess ways to strengthen the transition for families between the B3 EI and MH/ID services.
- Met with Sarah Cooper (Baby & Me, LLC) and Amy Reed to discuss her proposal to in cooperate IMH training into therapy and make it a specialty. Sarah is training DC EISCs and evaluators on early signs of high risk IMH. Follow up meeting is scheduled in July.
- Met with Erin Varley (trafficking task force) and Amy Reed to discuss having Erin train staff. Scheduling another training for afternoon to make a full day; reserving a room at PaTTAN; and creating a safe the date flyer.
- Met with Aletta Schwenk for IU 29. Discussed how transition works for the few from Northern Dauphin who transition to IU29. She would like to join our transition committee.
- Met with supervisor and representative, Laura Piontkowski from Abbey Care. We discussed the service and how it would benefit ID and EI families.

- Met with Caitlin Neiswender and Hannah Davis from Helping Hands due to a situation with a parent who wanted to receive ABA therapy and EI at the center. Caitlyn will be creating a MOU and will be sent to administration for approval.

Training:

- Helping Hands lunch and learn- 1 hour
- Human Resource Orientation-presented to new employees about EI
- Prepared and presented for a ELRC podcast regarding Early Intervention- 1 hour podcast.
- Safety Training for staff and parents-I assisted with prep and follow up. The presentation included tips and tricks for families during the summer to have fun with the family but provide safety awareness. The presentation was 1 hour 15 minutes.

Annual Provider Monitoring:

- Leah Blake-met virtually on 6/16/25. No improvement plan issued but follow up needed. Leah did complete the follow up and full monitoring was approved.
- Met with Kim Murray (Potentiality Therapy, LLC) in person-improvement plan was issued and reviewed with Kim at the meeting. She will have 2 month monitoring to address several of the non-compliance issues. Next meeting will be in August with a goal of training staff on one of the key areas by our meeting date.

Verification:

The EI team worked on providing improvements for our verification Quality Enhancement Plan Addendum. QEP (Quality Enhancement Plan)-met with OCDEL advisor, EI supervisors to discuss next steps in the QEP and progress touch points.

Important Projects/Other:

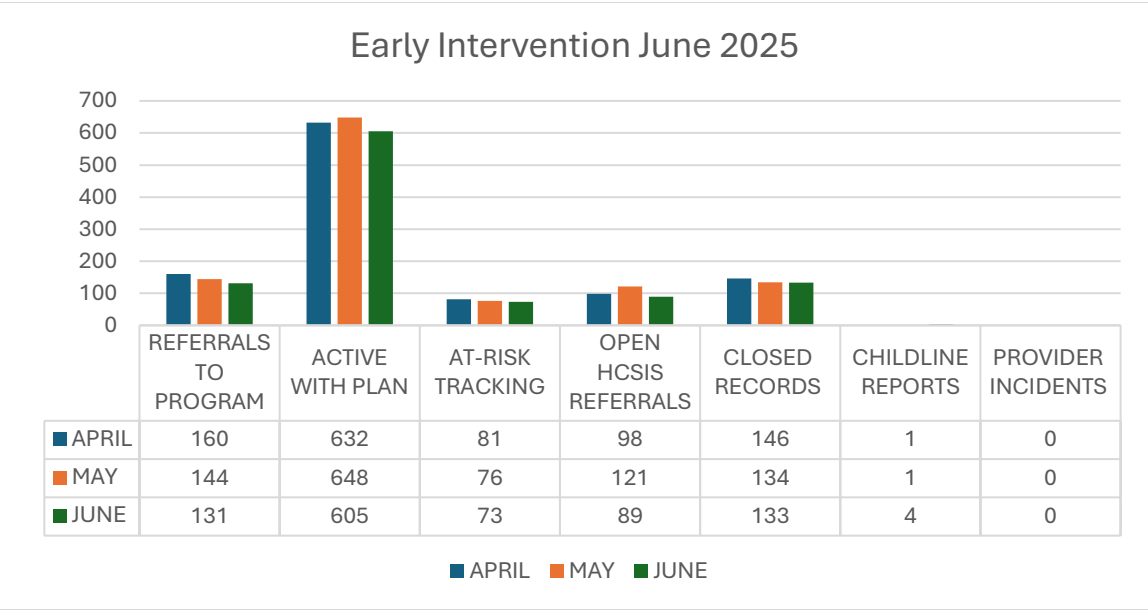
- Billing issues addressed weekly.
- Continued monitoring of Centralized Referral System
- Continued addressing concerns from families and providers
- Monthly status updates and corrections from OCDEL to providers-end of the fiscal year data updates and corrections.
- Scheduling and developing training opportunities
- Onboarding new therapists as needed
- Daily authorizations of services
- Monthly exclusions
- Worked on renewing contracts for Dauphin Co and in HCSIS
- Continued to field emails, phone calls and texts regarding contracts.
- Attended as a vendor and then developmental screener for the ELECT program event. ELECT (Education Leading to Employment and Career Training) is a program through the CAIU for pregnant and parenting teens in Franklin, Cumberland, Perry, York and Dauphin Counties.

Events:

None this month

June Monthly EI Data

For the month of June 2025, Early Intervention received 131 referrals, served 605 children - active with plan, served 73 children – at risk tracking, and closed 133 children. There were 4 reports made to ChildLine.



- All Staff Meeting-discussed budget information, staffing, county updates.
- ID/A continues to expand the FDSS program and offers increased opportunities for physical fitness, recreation/socialization, and mental/emotional well-being for all registered individuals.
- ADP continues to collaborate with other service systems within Dauphin County including CYS and Mental Health to meet the needs of individuals with complex needs and enroll them in waiver programs as capacity to do so is available.
- ADP has continued outreach efforts to residential providers for several children and young adults that are soon transitioning out of the children’s system.
- ADP also continues to offer base funding to support individuals whenever possible until waiver capacity is available.

Mental Health
Staffing

- One vacancy – Forensic/AOT Coordinator – conditional offer made

Trainings
Department of Human Services Pediatric Capacity Building Institute

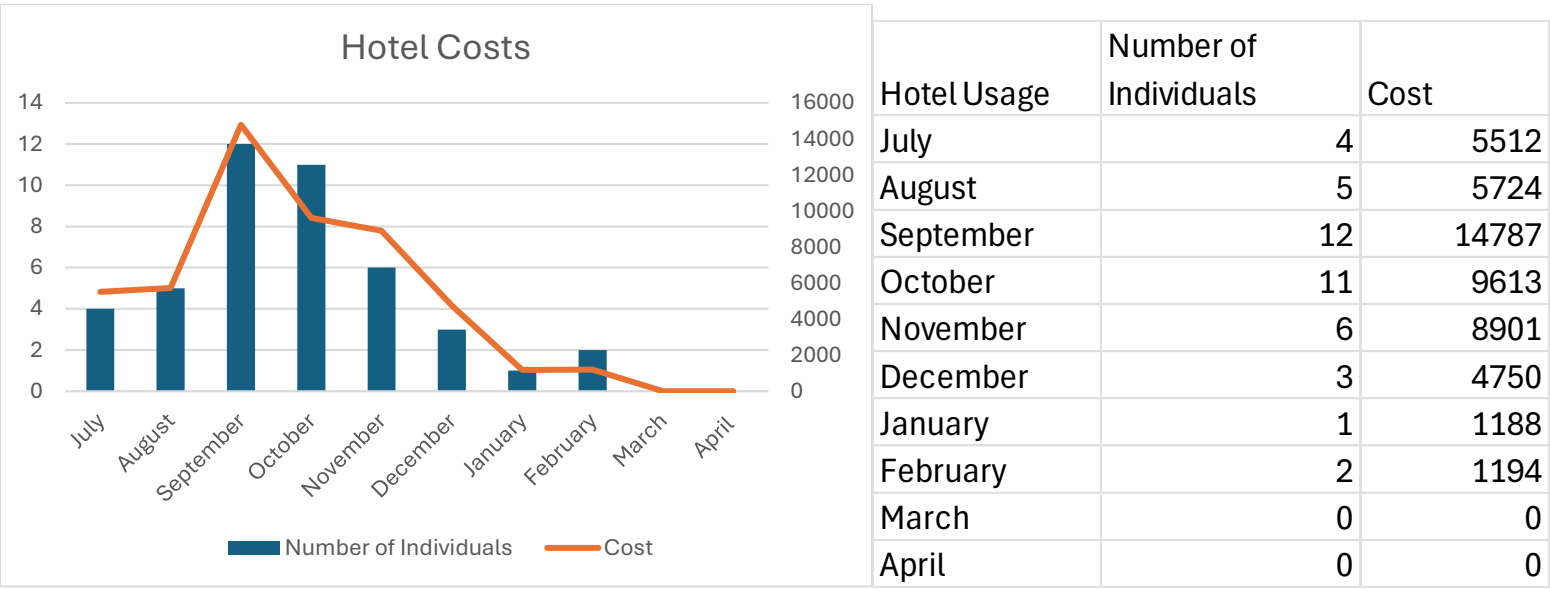
- Events**
- NAMI Stomp Out Sigma Walk
 - Dauphin County Community Support Program Annual Picnic

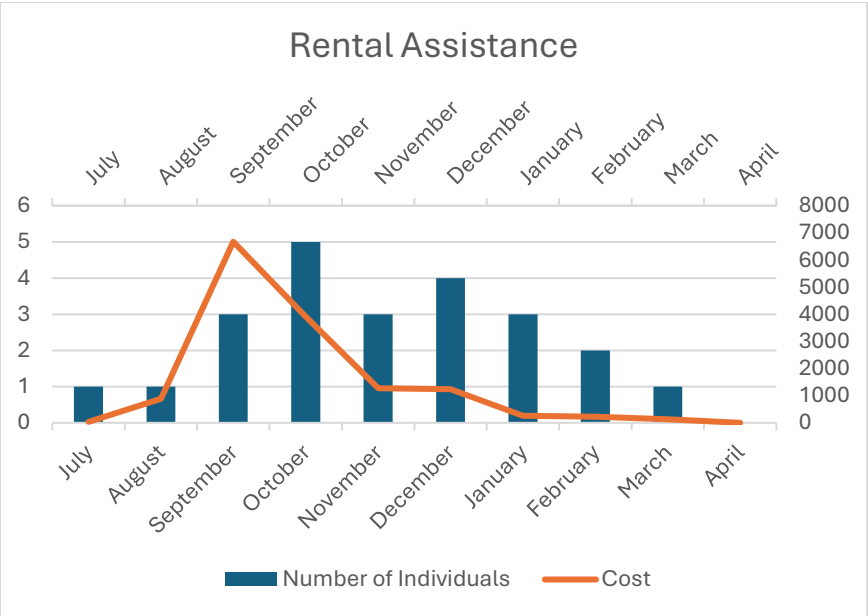
- ROST Priorities Updates**
- BH Crisis Response Services – Ongoing work to improve processes and assure sustainability for Connections Emergency Behavioral Health Crisis Walk-In Center. There are also ongoing efforts to conceptualize and implement a regional Crisis Intervention Team (CIT) program and a one-day CIT Summit featuring three CIT International staff providing technical assistance to CIT Coordinators and CIT Trainers. Dauphin County also held their first CIT Steering Committee meeting in June.
 - Suicide Prevention – NAMI Central PA and the Bhutanese Community in Harrisburg staff continue offering a variety of trainings and events each month. Dauphin County MH is also working with Dauphin County’s Suicide Prevention Task Force, ASPIRE, to plan and coordinate events and activities. Dauphin County received additional funding from the Department of Health to fund BCH’s suicide prevention activities through FY 25/26 and support ASPIRE to offer free CAMS training for clinicians, free LOSS team training, and free care boxes for suicide loss survivors. Another proposal was submitted for additional funding through the DOH and several meetings were held to discuss a grant funding opportunity from the PA Commission on Crime and Delinquency to support suicide prevention efforts related to gun violence.
 - Social Determinants of Health/Housing

- PATH – The Homeless Outreach worker in Crisis Intervention position was filled and the new employee has begun PATH work. It was decided to suspend PATH services at Downtown Daily Bread and reallocate the funding to Volunteers of American to support Master Leasing.
- Bridge Rental Assistance– Nine individuals currently receiving Bridge and two are in process
- SOAR – currently serving 3 individuals with 18 individuals pending
- Sycamore Homes – Two applications are in process for the MH units; two other applications for non-MH apartments (these individuals already have HCVs and do not need MH unit subsidy)
- Shelter Plus Care – Currently serving 24 individuals and one application is in process
- Master Leasing – two individuals are housed and three are in process; 27 individuals on the waitlist for 12 total units so waitlist is closed
- Social Determinants of Health

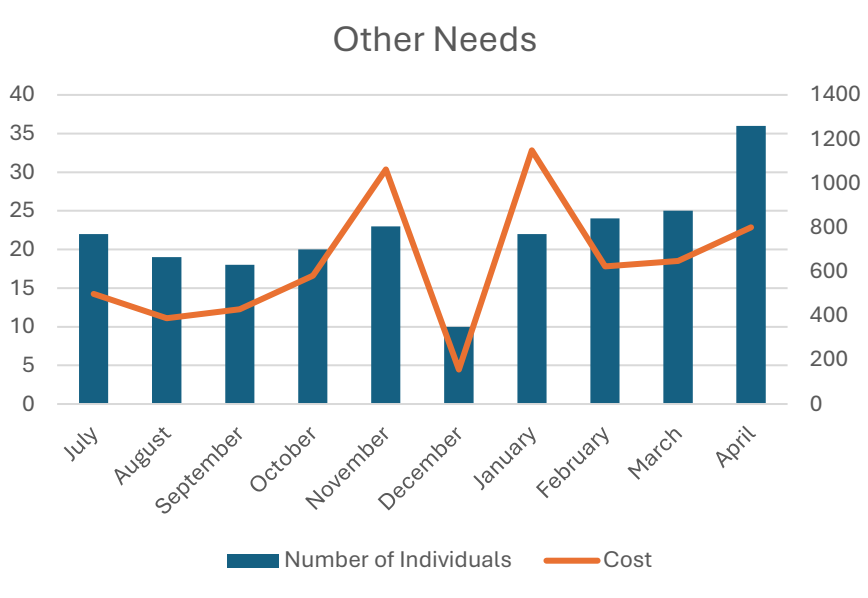
SDoH	Number of Individuals - Housing	Number of Individuals - Other Needs	Cost
November	4	1	\$4,322
December	10	8	\$14,418
January	12	6	\$13,156
Feburary	10	6	\$11,976
March	9	15	\$11,714
April	4	19	\$8,635
May	11	16	\$16,457

- Family Support Services – “emergency funds” for shelter, transportation, medication, food, clothing, etc continues to be utilized by the three case management agencies as seen below. Costs and individuals served are declining because the funding allocated for emergency needs is nearly depleted, not because the demand for emergency funds has declined. Most of the rental assistance costs have shifted to SDoH reinvestment funds starting in December 2024.





Rental Assistance	Number of Individuals	Cost
July	1	35
August	1	885
September	3	6675
October	5	3919
November	3	1270
December	4	1241
January	3	256
February	2	221
March	1	135
April	0	0



Other Needs	Number of Individuals	Cost
July	22	498
August	19	388
September	18	429
October	20	582
November	23	1062
December	10	156
January	22	1149
February	24	624
March	25	648
April	36	800

Other Grant/Reinvestment Updates

- The JEREMY Project – Transitional Age Youth Program

In June, participants were offered the opportunity to join groups related to using the laundry mat, socialization skills, team building, time management, sportsmanship, leadership, community etiquette/manners, self-advocacy, budgeting skills, health/wellness, and community groups like movie day, Challenge Family Fun Center, Books a Million/lunch, and Stain, Paint, and Create Art Studio. Jeremy Project participants also had the opportunity to work on social skills and community socialization skills in various locations. Volunteer opportunities were offered at Thrive Housing Services and Lower Paxton Community Garden. Individual sessions were offered on connecting with completing job applications, prepping for job interviews, obtaining a state ID, school meetings, MH needs, self-care skills, budgeting, general check in meetings and team meetings.

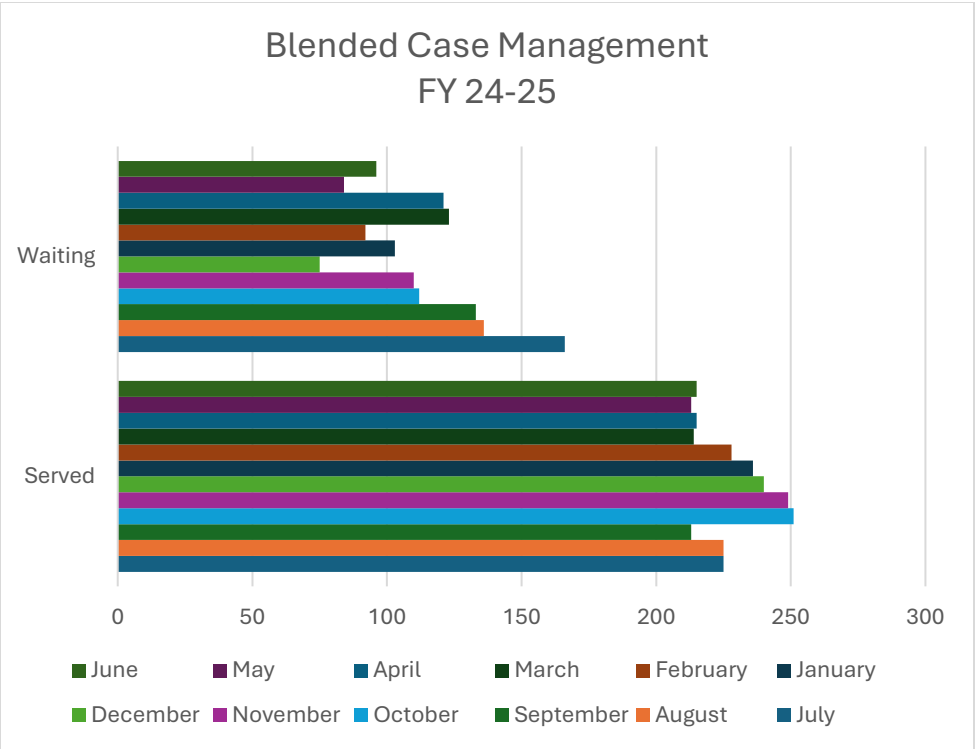
Total Served	24
Currently Opened	23
Pending Enrollment	1
New Enrollments	1
Discharged	2
Individual Sessions Held	14
Groups Offered	11

- First Episode Psychosis (FEP) CAPSTONE Program

FY 24-25 Quarter 4 Data	
Referred	12
Newly Enrolled	5
New Admit Adults	5
New Admit under 18	0
Current Enrolled	28
Current Enrolled Adults	28
Current Enrolled under 18	0
Discharged Adults 21+	4
Discharged under 21	1
#s served (census + DCs)	33
% with no IP psych	96.40%
% with no arrests	100%

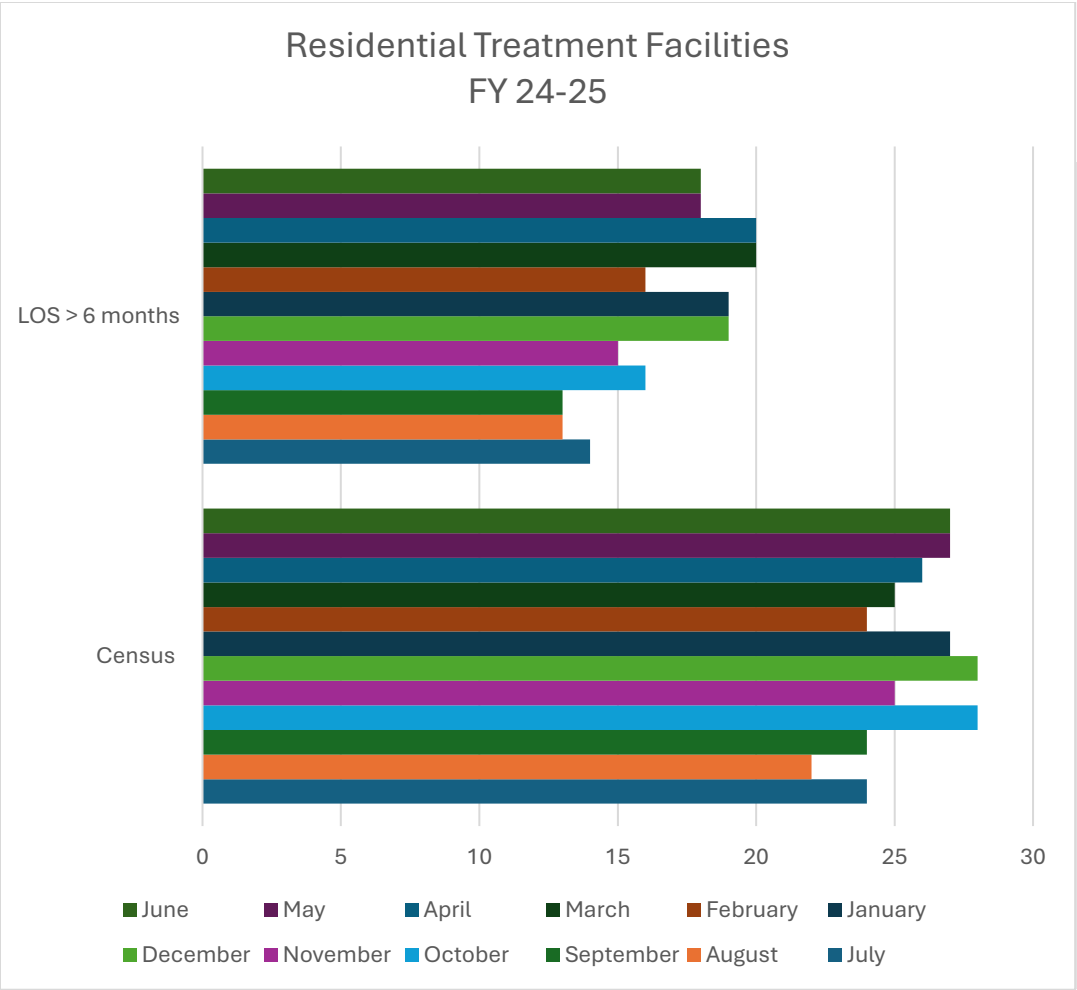
Children’s Mental Health

- Access Issues
 - IBHS ABA and psychiatry continue to have the longest average wait times; however, some outpatient providers are reporting immediate or less than two weeks access for psychiatry. Wait times are highly variable depending upon insurance, needed IBHS services, and choice of provider. The average wait time for family-based mental health services is around three weeks.
 - Pathways Forward continues to open all eligible children in admin case management and refer for blended care management if needed. Pathways Forward continues to have a significant waiting list for BCM for children:



BCM - Children	Served	Waiting
July	225	166
August	225	136
September	213	133
October	251	112
November	249	110
December	240	75
January	236	103
February	228	92
March	214	123
April	215	121
May	213	84
June	215	96

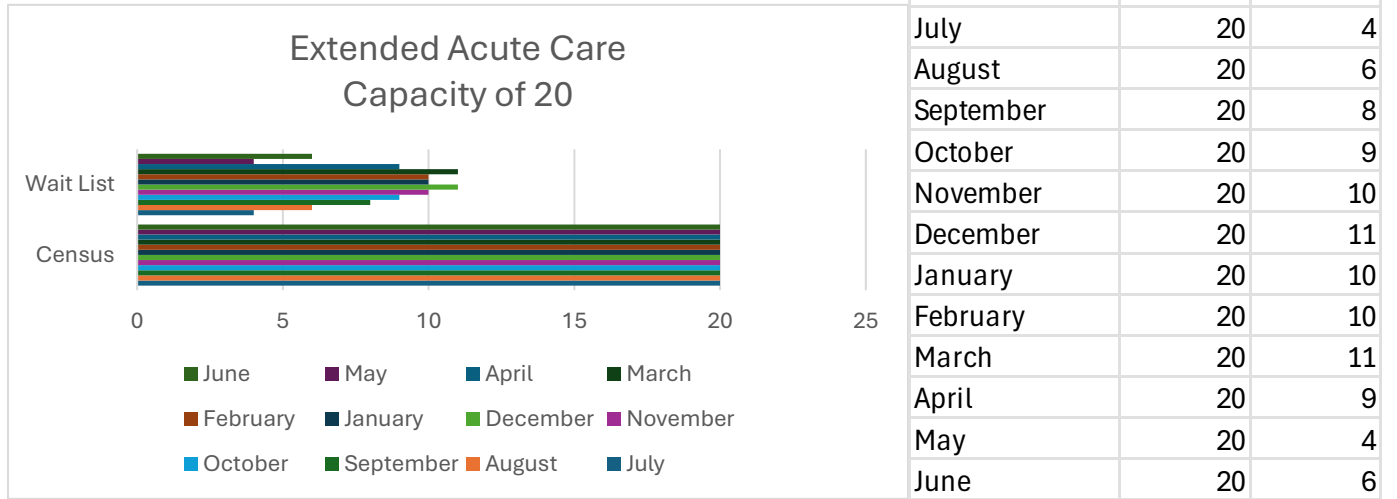
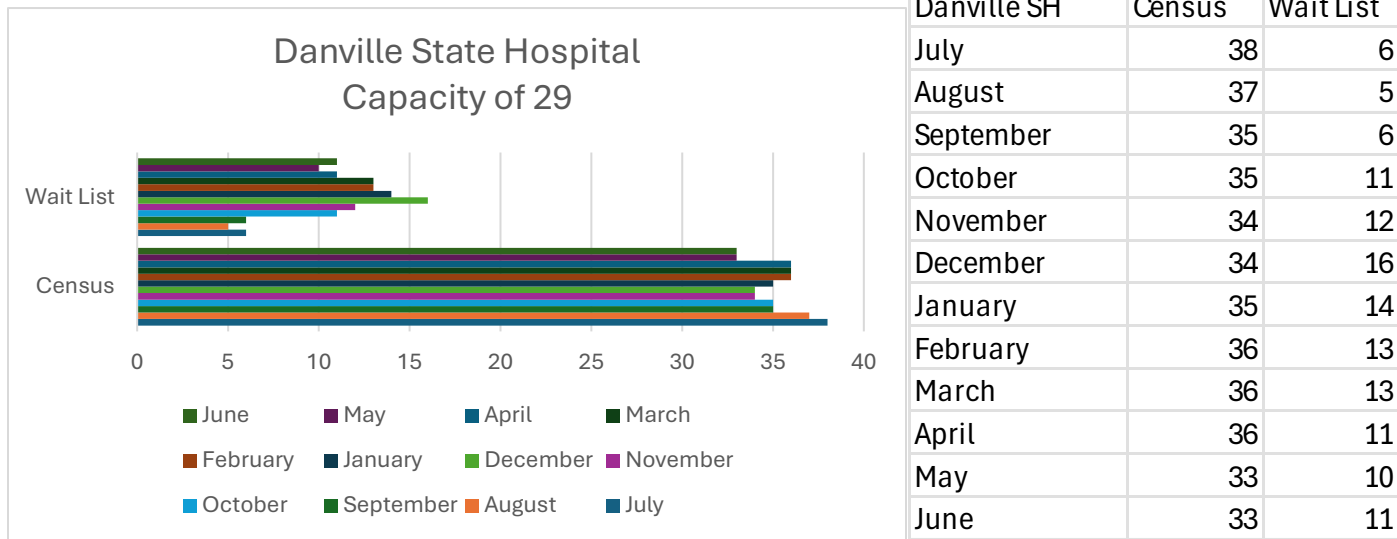
- RTFs and CRR Host Homes– Work continues to plan for discharge for those currently residing in RTFs and offer all available community-based supports for those at risk of placement.



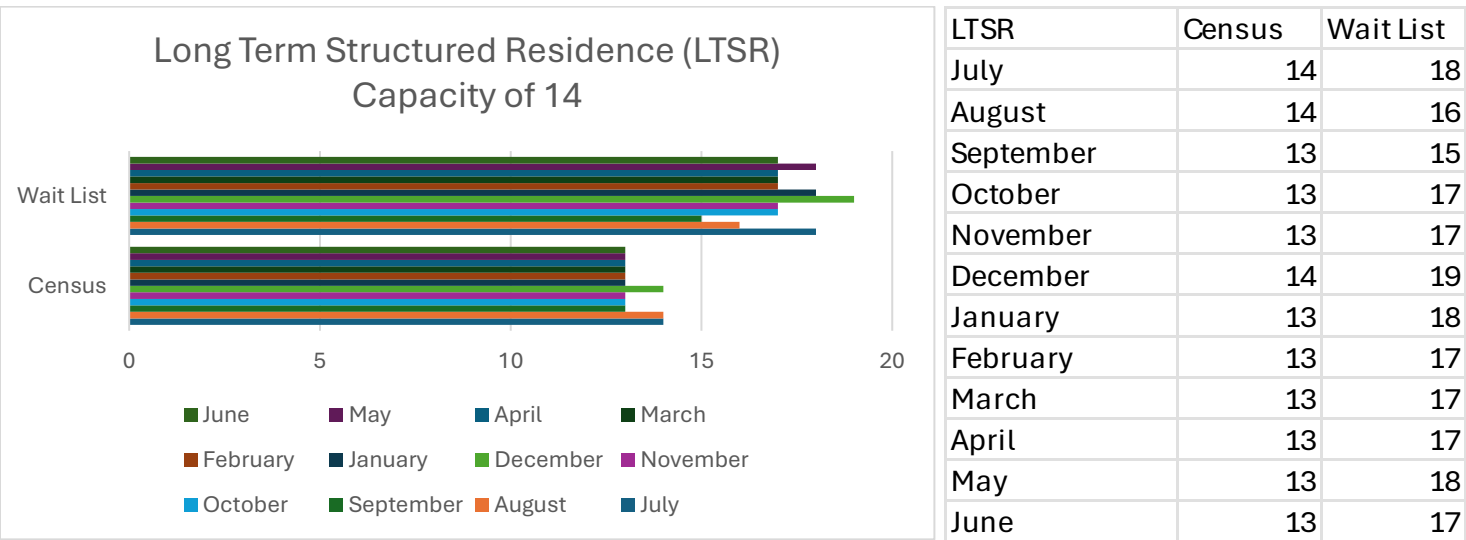
RTF and CRR - HH	Census	LOS > 6 months
July	24	14
August	22	13
September	24	13
October	28	16
November	25	15
December	28	19
January	27	19
February	24	16
March	25	20
April	26	20
May	27	18
June	27	18

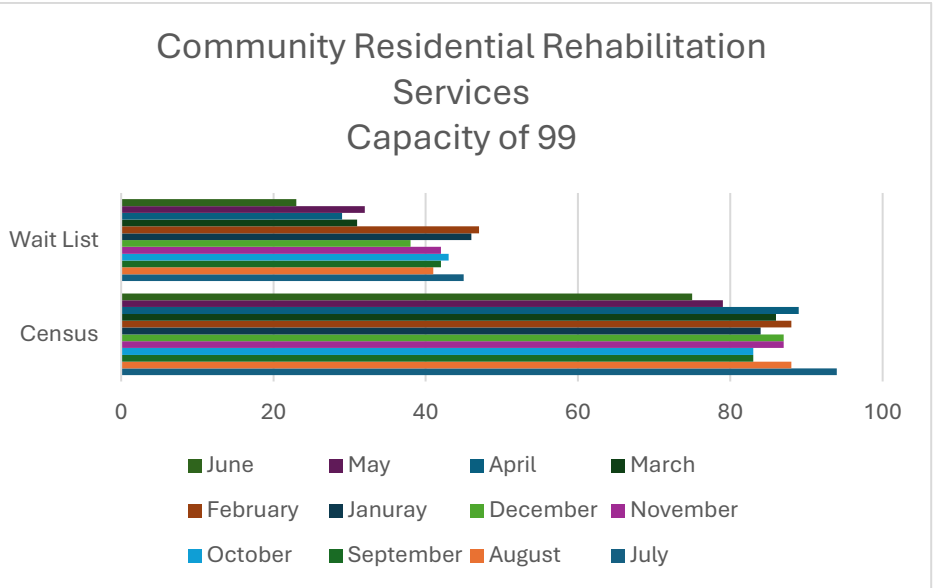
Adult Mental Health

- State Hospital / Extended Acute Care

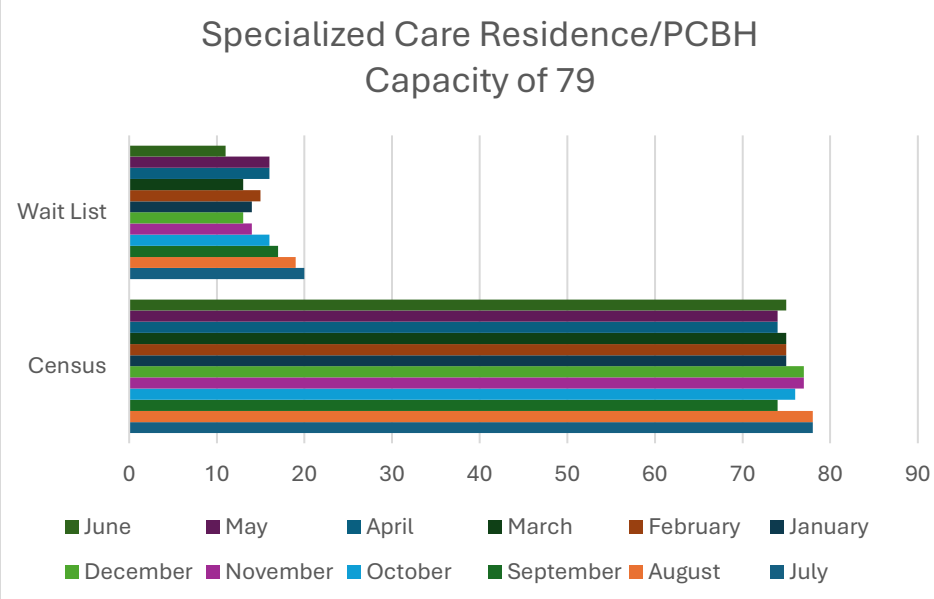


- Access Issues
- Residential services continue to have significant wait times

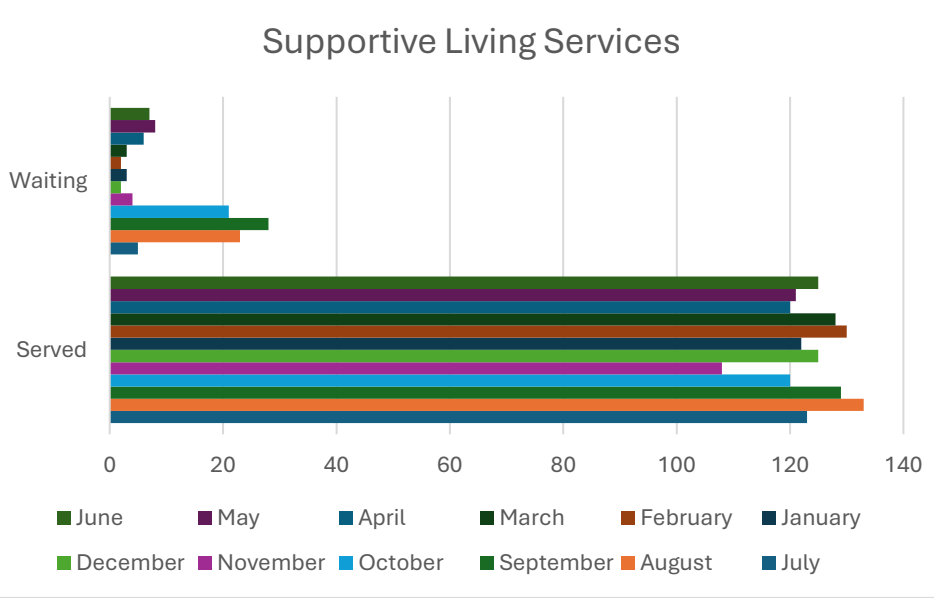




CRRS	Census	Wait List
July	94	45
August	88	41
September	83	42
October	83	43
November	87	42
December	87	38
Januray	84	46
February	88	47
March	86	31
April	89	29
May	79	32
June	75	23

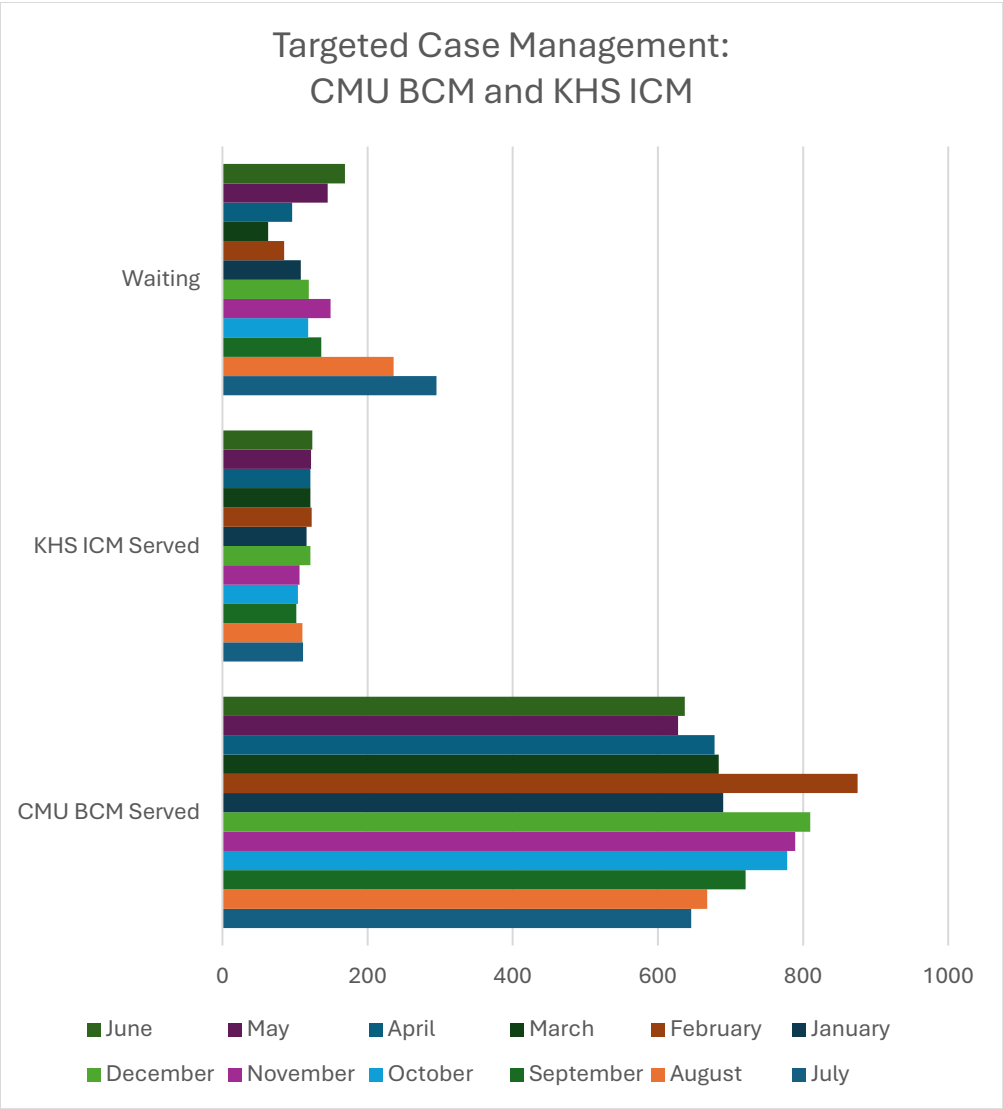


SCR/PCBH	Census	Wait List
July	78	20
August	78	19
September	74	17
October	76	16
November	77	14
December	77	13
January	75	14
February	75	15
March	75	13
April	74	16
May	74	16
June	75	11

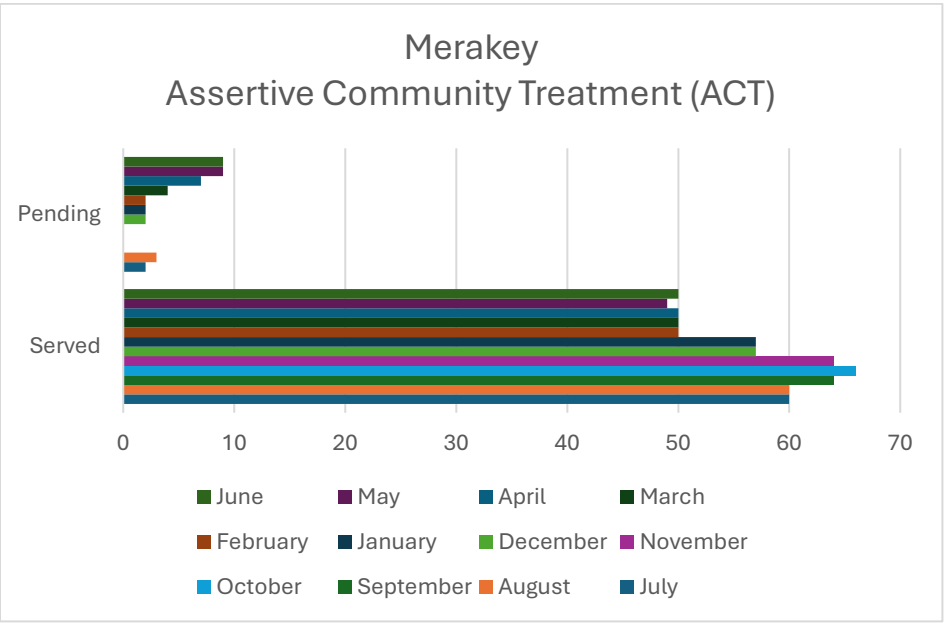


SLS	Served	Waiting
July	123	5
August	133	23
September	129	28
October	120	21
November	108	4
December	125	2
January	122	3
February	130	2
March	128	3
April	120	6
May	121	8
June	125	7

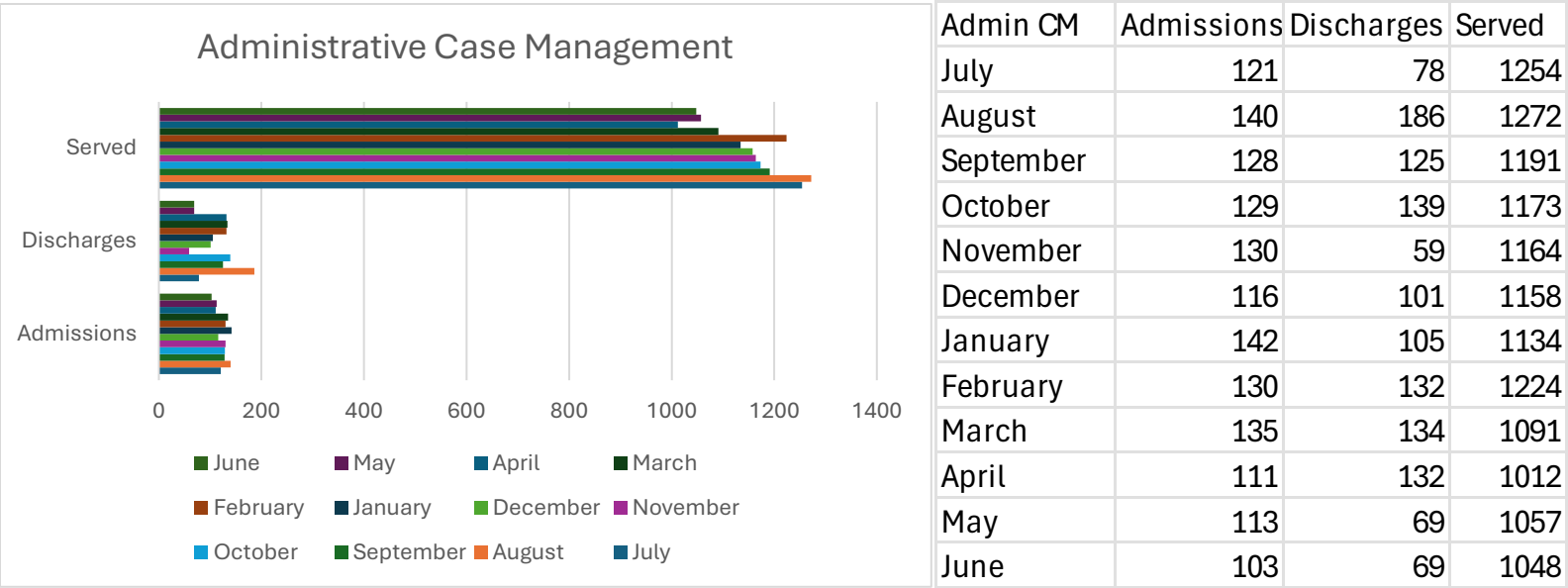
○ Targeted Case Management continues to have a wait list which grew significantly in the month of May



TCM - Adult	CMU BCM Served	KHS ICM Served	Waiting
July	646	111	295
August	668	110	236
September	721	102	136
October	778	104	118
November	789	106	149
December	810	121	119
January	690	116	108
February	875	123	85
March	684	121	63
April	678	121	96
May	628	122	145
June	637	124	169



Merakey ACT	Served	Pending
July	60	2
August	60	3
September	64	0
October	66	0
November	64	0
December	57	2
January	57	2
February	50	2
March	50	4
April	50	7
May	49	9
June	50	9



- Wait times for outpatient therapy and psychiatry are improving with some providers reporting immediate openings. No current wait for partial hospitalization, social rehabilitation, peer support, psychiatric rehabilitation, supported employment
- **Involuntary Outpatient Orders**

Month	Total individuals on an active involuntary outpatient (IVOP) commitment order	IVOP Orders expired this month	New IVOP Orders this month
July	0	2	0
August	0	0	0
September	0	0	0
October	0	0	0
November	3	0	3
December	3	1	0
January	6	0	3
February	6	0	0
March	6	0	0
April	6	2	2
May	6	3	2
June	6	0	0

- **Incidents - Children**

Incident Type	July	August	September	October	November	December	January	February	March	April	May	June
Restraint with Injury	2	2	0	0	0	0	0	0	0	0	0	0
Seclusion	0		0	0	0	0	0	0	0	0	0	0
Missing Person	0	2	0	2	1	0	0	0	0	0	0	0
Serious Illness/Injury	0	0	0	7	5	2	2	2	0	0	0	1
Abuse/Neglect Allegation	6	1	0	3	0	0	2	1	0	2	0	0
Self-Injurious Behavior	2	0	1	0	0	0	2	0	1	0	0	0
Serious Physical Aggression	3	0	0	0	4	0	2	2	0	2	0	0
Sexual Acting Out	2	0	0	0	0	0	2	0	0	0	0	0
Police/Fire Event	0	0	1	1	1	1	1	0	3	0	1	2
Suicide Attempt	0	1	1	0	0	0	0	0	0	0	1	0
Death	0	0	0	0	0	0	1	0	0	0	0	0
Other	0	0	0	0	2	0	2	3	0	0	1	0
Total Number of Incidents	15	6	3	13	12	3	14	8	4	4	3	3

• Incidents - Adults

Incident Type	July	August	September	October	November	December	January	February	March	April	May	June
Death by drug overdose MH	0	0	0	0	0	0	0	1	0	0	0	0
Death by drug overdose IDA	0	0	0	0	0	0	0	0	0	0	0	0
Death	1	0	1	0	2	2	1	2	1	0	0	3
Attempted Suicide by Overdose	1	0	2	0	0	0	0	0	0	0	1	0
Serious Illness Requiring Hospitalization	37	29	22	33	22	35	24	25	19	24	16	23
Incarceration	15	13	25	20	16	7	18	25	15	25	21	21
Criminal Event Involving the Police	1	7	1	3	2	3	10	3	1	7	5	2
Inpatient Psychology Care	12	12	3	8	10	7	12	15	6	9	13	5
Serious Acts of Violence	2	1	1	1	1	2	1	0	0	0	0	0
Resident to Resident Abuse	0	0	1	0	0	0	2	0	0	0	0	0
Allegations of Abuse by Staff	2	2	0	6	1	0	0	0	1	0	0	0
Fire or other Disasters	0	0	1	1	0	0	0	0	0	0	0	0
Communicable Disease	0	0	1	0	0	0	0	0	0	0	0	0
Medication Error	4	3	3	6	7	3	3	3	3	3	0	2
Injury	0	0	1	0	0	0	0	0	0	0	0	0
Misuse of Funds	0	0	0	0	0	0	0	0	0	0	0	0
Missing Person	0	2	0	0	1	0	2	2	2	3	1	1
Other	0	0	0	0	0	0	1	1	2	1	2	3
Total Number of Incidents	75	69	69	78	62	60	74	77	50	72	59	60

Dauphin County Crisis Intervention Services

- Crisis staff answered 1,947 of 2,247 incoming calls (87%) in June of 2025. The Medical Bureau answered 174 calls, so a total of 2,121 of 2,247 calls (94%) were answered in all.
- Crisis Intervention served a total of 215 individuals. Of those, 90 were first-time consumers of the program, while 125 had at least one previous contact.
- Crisis provided 61 mobile services with each service averaging 2.15hours.
- Crisis provided 220 telephone services with each service averaging .4 hours.
- Crisis provided 6 walk-in services with each service averaging .5 hours.

Crisis Services

	Start Date	End Date	Insurance Type
Service Date:	6/1/2025	6/30/2025	

	Telephone	Walk-In	Mobile
Age: Less Than 13:	8	0	0
13 - 17 Yrs:	14	0	1
18 - 34 Yrs:	73	3	15
35 - 49 Yrs:	86	3	24
50 - 64 Yrs:	20	0	12
65 - 74 Yrs:	17	0	9
Greater Than 74:	2	0	0
Total:	220	6	61

- Crisis also provided an additional 128 hours of collateral contacts which consist of other phone calls and interactions that are not defined by state regulations.
- In addition, a total of 213 hours was collectively spent working on bed searches, insurance authorizations and other activities related to commitments.
- Crisis received 35 referrals from the three emergency departments (UPMC Harrisburg, UPMC Community General, and Penn State Hershey) in Dauphin County.
- Crisis received 23 referrals from police.
- Crisis received 3 referrals from 988/Lifeline.
- Crisis referred 8 individuals to the Connections Walk-in Center.
- Crisis referred 35 individuals to Connections Mobile Services.

- 302 Data for June 2025:
 - 3 voluntary (201) admissions.
 - 78 petitioned 302's:
 - 60 petitioned via Crisis; 18 petitioned via Connections.
 - 64 were approved (82% of those petitioned), and 51 were ultimately admitted for treatment (80% of approvals).
 - 14 were denied (18% of those petitioned). 2 of those resulted in 201's being signed, and 2 were admitted for medical treatment.
 - Breakdown of 302 petitioners:
 - 38 were petitioned by physicians (includes ER doctors, psychiatrists at PPI and doctors on medical floors).
 - 7 were petitioned by police officers.
 - 2 were petitioned by a co-responder.
 - Of those petitioned by police/co-responders, 3 were denied, and 1 of the denials signed a 201.
 - 10 were petitioned by friends and family members.
 - 21 were petitioned by MH workers (includes Crisis, Connections, Pathways Forward, and ACT staff).

	A	B	C	D	E	F	G	H	I	J	K
1		June 2022	June 2023	June 2024	June 2025	% Change from prior year					
2	302 Emergency Commitments Petitioned	87	73	96	78	-19%					
3	302 Emergency Commitments Approved	66	54	62	64	3%					
4	201 Voluntary Admissions	44	10	9	3	-67%					
5	Mobile Responses	401	72	88	61	-31%					
6	Police Involved	43	35	34	23	-32%					
7	Total Unduplicated Served	458	183	207	206	-1%					
8	Total Encounters	812	351	396	287	-27%					
9											
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Dauphin County Crisis Intervention by Month (June 2022-2025)

Category	June 2022	June 2023	June 2024	June 2025
302 Emergency Commitments Petitioned	87	73	96	78
302 Emergency Commitments Approved	66	54	62	64
201 Voluntary Admissions	44	10	9	3
Mobile Responses	401	72	88	61
Police Involved	43	35	34	23
Total Unduplicated Served	458	183	207	206
Total Encounters	812	351	396	287

Connections Health Solutions
Walk-In Clinic and Mobile
Crisis

VOLUME DATA		Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Number Provided Care Broken Down by Service Line								
Urgent Care- Adult	All	76	118	129	174	170	160	172
	18-20						19	12
	21-44						93	115
	45-64						44	35
	65-74						4	8
	75+							2
	Unknown							
Urgent Care - Youth	All	0	10	21	27	26	23	25
	0-5							
	6-12							
	13-17						23	25
Observation - Adult	All	25	48	49	56	65	66	82
	18-20						4	1
	21-44						41	58
	45-64						19	18
	65-74						2	5
	75+							
	Unknown							
Observation - Youth	All	0	10	8	15	14	9	10
	0-5							
	6-12							
	13-17						9	10
Mobile Crisis - Adult	All	27	36	40	44	31	33	53
	18-20						4	2
	21-44						17	30
	45-64						9	15
	65-74						3	5
	75+							1
	Unknown							
Mobile Crisis - Youth	All	3	8	12	16	16	13	10
	0-5							
	6-12						9	3
	13-17						4	7

	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Unique Patient count by Age Range							
0-5							
6-12							
13-17		13	22	30	29	26	22
18-20	6	9	7	14	15	15	11
21-44	41	67	84	94	120	96	135
45-64	19	27	34	46	32	44	38
65-74	3	7	7	9	9	5	8
75+	1	3	1	4			2
Unknown							
Grand Total	70	126	155	197	205	186	216